

SURVIVING *in the* YUKON

**A guide to free and
low-cost goods and services**



Yukon Anti-Poverty
COALITION
anti-pauvreté du Yukon



EMERGENCY NUMBERS

Police + Ambulance + Fire

911

24 hours a day, 7 days a week, 365 days a year

Suicide Crisis Helpline

988 call or text

24 hours a day, 7 days a week, 365 days a year

Hope For Wellness Line

1 855 242 3310

24 hours a day, 7 days a week

Kids Help Phone

Text: text CONNECT to **686868**

Call: **1 800 668 6868**

24 hours a day, 7 days a week, 365 days a year

Trans Lifeline's Hotline

1 877 330 6366 call or text

M-F, 10am-6pm (Pacific Standard Time)

Sexualized Assault Support Line

1 844 967 7275

24 hours a day, 7 days a week, 365 days a year

Reach Out Support Line

1 844 533 3030 call or text

24 hours a day, 7 days a week, 365 days a year

Symbols in the guide:

• Age 65+, Yukon resident, Carcross, mobile

The blue dot and explanation means:

- a. There is eligibility for the service (in this case, over 65 and a Yukon resident)
- b. The service is in a location other than Whitehorse (in this case, Carcross)
- c. The service is being delivered in a specific way (in this case, a mobile unit)



This symbol means the information is related to the listing it is linked with



This symbol means there are related listings in a different section. (The page # is provided)

Days of the week are written as:

M, T, W, Th, F, Sa + Su

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Advocacy + Resources

Legal advocacy listings under Legal Services + Supports, p.56

Information Guides + Websites

Ask Auntie One Yukon • Online

Provides an online health-based directory tailored for Yukoners. Topics include emergency services, harm-reduction outreach, Elders in residence programs, Yukon First Nations-owned and operated supports, gender-based organizations, mental wellness-focused contacts and guides on how to combat the spread of misinformation.

www.askauntieyukon.ca/directory-listing

Benefits Finder Government of Canada • Online

Hosts a free online search tool that allows users to filter for federal healthcare options, disability services, financial assistance, benefits, programs, rebates and more. Individuals can choose from a selection of checkboxes that match the supports and services they are seeking and view a filtered list of results. Listings contain all eligibility criteria and contact information needed for further research and application.

www.canada.ca > Benefits > Benefits Finder

Dawson Helping Tree • Online, Dawson City

Provides an online directory of helping non-profit, government and volunteer agencies and services for residents of Dawson. Topics include health and counselling, employment, education, First Nation and Indigenous-specific, families/parenting and youth, homelessness, addiction, emergency services, spiritual, legal and more.

www.cityofdawson.ca/m/dawson-helping-tree

Free Food in Whitehorse Calendar Yukon Anti-Poverty Coalition (YAPC)

• Printable poster, online

Provides a free poster, updated monthly, listing the organizations offering free meals and food in Whitehorse. Listings have the times, days and locations of free meals and highlight who the meals are intended for (caregivers with children, Indigenous community, etc.). The poster also lists the Whitehorse Food Bank Society's location, hamper pick-up times and days. Download the current month's calendar from the YAPC website or the linked socials on the home page. www.yapc.ca

Information Please... Yukon Council on Aging (YCOA) •Ages 55 +

Compiles information on local and federal programs and services available to/for Yukon seniors and Elders. Topics include health and wellbeing, grants and financial supports, trusted referrals for home and yard work, aging-in-place and more. Available in print and online.

Pick up at: Seniors' Information Centre, 4061B 4th Ave

Online at: www.ycoayukon.com > Services > YCOA Publications

> Information Please...

Reuse, Repair & Recycle Guide Raven ReCentre

Compiles information on Whitehorse-based organizations and services that accept and sell used goods, repair damaged items (from electronics to bikes) and locations that lend tools and books.

Available in print and online.

Pick up at: Raven ReCentre, 100 Galena Rd

Online at: www.ravenrecentre.org > Rethink > Resources > Guides >

Whitehorse Reuse Guide

Yukon Helpers Network •Online

Offers a website and Facebook page to connect with Yukoners to ask for or offer help. Requests can range from grocery pick up to a needed item of furniture. dispatch@yukonhelpersnetwork.com

www.yukonhelpersnetwork.com **867 888 5662**

Organizations

Council of Yukon First Nations (CYFN) 2166 2nd Ave

•Yukon First Nations and Indigenous people

Protects and advances rights, titles and interests of First Nations holding traditional territories in the Yukon. Programming and services listed throughout this guide. M-F, 8:30am-4pm closed 12pm-1pm

www.cyfn.ca **867 393 9200**

Liard Aboriginal Women's Society (LAWS)

•Women of Aboriginal ancestry

Provides social development services to the Kaska Nation in the Yukon and northern BC. The community-based Aboriginal organization offers extensive programming, an online library of resources and related links and advocacy opportunities to protect Kaska unceded land.

lawsadmin@northwestel.net www.liardaboriginalwomen.ca

867 536 2097

Missing and Murdered Indigenous People: Yukon Family Information Liaison Unit (FILU)

• Families of all missing and murdered Indigenous people

FILU members work directly with families to gather information from government services and agencies (such as child protection, police services and coroner's offices), to address outstanding questions about the loss of their loved ones. FILUs serve families of all missing and murdered Indigenous people, including men and boys. filu@yukon.ca
867 393 7178 or **1 800 661 0408** ext **7178** toll free

Multicultural Centre of the Yukon (MCY) 4141D 4th Ave

• Immigrants, refugees and newcomers

Provides information, training, resources, and employment support to immigrants and refugees, and helps newcomers feel welcome and settle in the Yukon. Links immigrants with volunteers for support and friendship through the Community Connections program. Provides Settlement Services (one-to-one assistance and group sessions) on topics ranging from currency to Canadian government structure. MCY also collaborates with social agencies, Yukon communities, schools and governments to help them understand the needs of refugees and immigrants and promote diversity and understanding. The website compiles step-by-step information and comprehensive lists of numerous aspects of Settlement Services. **M-F, 9am-5pm** www.mcyukon.com
867 667 6205 or **1 844 667 6205** toll free

One Yukon Contact by email or phone

Addresses urgent health needs through collaborative dialogue between First Nation communities, municipalities, and health leaders. Focuses on health initiatives including rapid testing, capacity building and wastewater monitoring with the goal of sustained improvements to community health and wellness across the Yukon.

hello@oneyukon.ca www.oneyukon.ca

867 393 3828

Queer Yukon Society 4230 4th Ave, Unit 10, Entrance on Baxter St
Advocates for 2SLGBTQIA+ to thrive in the Yukon, living openly and safely in supportive communities, free from colonial constructs of gender and sexuality. Offices in Whitehorse, Watson Lake and Dawson City. Programming and services listed throughout this guide.

M-F, 9am-5pm call to check hours before dropping in
Info@queeryukon.com www.queeryukon.com **867 333 0132**

Safe at Home Society Yukon (SAHS) 310 Alexander St
Works to end and prevent homelessness in the Yukon by bringing together service agencies, government partners, landlords, community members and people with lived experience of homelessness to guide how the community works to end and prevent homelessness. SAHS follows Canada's National Strategy to End and Prevent Homelessness with the creation of the By-Name List and a Coordinated Access System.
M-F, 8:30-4:30pm closed 12pm-1pm
admin@safeyukon.ca www.safeyukon.ca
867 332 0630

Seniors Action Yukon (SAY) • **Ages 55+, online**
Offers an independent voice for older Yukoners committed to speaking out and/or opening dialogue about issues that affect senior's well-being. The free group shares news about relevant opportunities and government actions to help members maintain active and meaningful lives including a monthly event listing. Connect through Facebook and sign up for the monthly+ newsletter.
sractionyk@gmail.com Seniors Action Yukon on Facebook

Women's Advocate **Victoria Faulkner Women's Centre (VFWC)**
503 Hanson St
• **People who identify as a woman or outside the gender binary**
Helps individuals assess options during times of crisis, including legal aid and mental health services. Appointments by phone or in-person.
T-F, 9am-3pm appointment recommended
womensadvocate@vfwomenscentre.com
867 667 2693 ext 2 or 867 336 1962 cell

Workers' Advocate Office **Government of Yukon** 4141C 4th Ave
Provides free advocacy services to injured workers and their dependents regarding their Yukon Workers' Safety and Compensation Board claim. Specialists in interpreting the WSC Act and policies, staff provide advice and —if necessary— prepare and present an appeal on a client's behalf. Visit website for forms to complete before making an appointment.
M-F, 8:30am-4:30pm closed 12pm-1pm
workers.advocate@yukon.ca www.yukon.ca > Health and wellness >
At work > Learn about the Workers' Advocate Office
867 667 5324 or 1 800 661 0408 toll free Yukon region

Whitehorse Aboriginal Women's Circle (WAWC) 4230 6A 4th Ave

• **Whitehorse-based Indigenous women, \$5 membership**

Creates a prominent voice for all Whitehorse Aboriginal Women. The Circle collaborates with local indigenous groups and non-profits to lead or add indigenous voices to projects, campaigns and events. The WAWC website has a Facebook link that highlights culturally-relevant programming, services, supports, events and knowledge-sharing opportunities. **M-F, 9am-4pm**

info@wawc.ca www.wawcircle.org 867 668 7532

Yukon Anti-Poverty Coalition (YAPC) 509 Hanson St

Facilitates the elimination of poverty in the Yukon through awareness, advocacy, community building, education and action. YAPC helps change and build systems to support people in need of income, clothing, food, housing and advocacy options. The YAPC office also provides free bus tickets, General ID replacement and a public computer/phone.

Monthly gatherings happen the third Thursday of every month from 5:30pm-7:30 pm. Everyone welcome, check website for more details.

M-F, 9am-4pm info@yapc.ca www.yapc.ca 867 334 9317

Yukon Child & Youth Advocate Office (YCAO)

2070 2nd Ave, Suite 19 • **Ages 18-26**

Represents the rights, views and preferences of children and youth who are eligible for, or are currently receiving, government services and programs. The YCAO is an independent office of the Legislative Assembly and provides services through multiple Acts that protect the welfare of young people in the Yukon. **info@ycao.ca www.ycao.ca**

867 456 5575 or 1 800 661 0408 toll free

Yukon Council on Aging (YCOA) 4061B 4th Ave • **Ages 55+**

Runs the Seniors' Information Office, a hub providing information on the Canada Pension Plan (CPP), Old Age Security (OAS), Pioneer Utility Grant (PUG), Guaranteed Income Supplement (GIS), senior discounts, various grants, health, recreation, housing and more. Runs the Seniors Home & Yard Maintenance Program, Learning for Life information sessions and publishes *Information Please...* (p.2). **M-F, 9am-1pm**

ycoa@yknet.ca www.ycoayukon.com 867 668 3383

Yukon Food Security Network Yukon (YFSN) Contact by email or phone

Promotes a network of food champions across the Yukon who are dedicated to building equitable, community-led, resilient food systems. YFSN advocates for everyone having the right to nutritious and culturally-appropriate food. Visit website for workshops, the Data Hub, funding opportunities, an online resource/reading library and projects throughout the Yukon. **coordinator@foodnetworkyukon.ca**

www.yukonfoodsecurity.ca 867 689 9650

Yukon Literacy Coalition (YLC) 100 Main St, Suite 207

Advocates to continue and expand free literacy and essential skills workshops/programs to children, parents, families, young adults, Elders and newcomers throughout the territory and across the north. The initiatives are designed to help Yukoners gain new skills and foster both personal and community growth. **M-F, 8am-4pm**

yukonliteracy@yukonliteracy.com www.yukonliteracy.com

867 668 6535

Yukon Ombudsman + Yukon Information and Privacy Commissioner

3162 3rd Ave

Provides a free and confidential service for those who feel they have been treated unfairly when engaging with a public service, or that their privacy or access to information rights have been violated by a Yukon public organization (Yukon government departments, Yukon University, health providers, etc.). The office is independent from government. Staff listen to concerns, provide advice and accept and investigate complaints if they fit within the mandates. If they do not, staff can suggest other organizations. The website has an extensive FAQ page and a variety of example cases that help clarify the processes. General inquiries can be made by phone, email or walk-in. Appointments can be by phone, video conference or in person. **M-F, 8:30am-4:30pm**

info@yukonaccountability.ca www.yukonaccountability.ca

867 667 8468 or **1 800 661 0408** ext **8468** toll free Yukon region

Yukon Status of Women Council (YSWC) 308 Hanson St

Works to advance and achieve gender equity, systemic change and women's rights in the Yukon. Avenues include research, advocacy, education and public policy work. Projects are developed on an ongoing basis to address key priorities as they emerge. Visit website for projects, publications, data toolkit and resources. info@yswc.ca www.yswc.ca

867 332 3163

Yukon Women's Coalition (YWC) • [Online](#)

Undertakes research and advocacy work and provides direct public services largely focused on addressing and ending gender-based violence in the Yukon. The coalition is comprised of 11 women-led, feminist, not-for-profit Yukon-based organizations. YWC members combine their unique perspectives to focus on systems advocacy, pooling resources to tackle large-scale issues of mutual concern. The website contains links to learning tools and allied organizations. For a complete list of member organizations, their contacts and an overview of the services, advocacy and projects underway, visit: www.yukonwomenscoalition.org



Children, Youth + Family: Programming + Supports

Autism Yukon 108 Copper Rd

Offers advocacy, support, education and the fostering of an understanding and inclusive community for autistic and other neurodiverse individuals. Free programming, access to a Sensory Room, support meetings, PEERS programming (relationship skills for children and youth), caregiver training skills, Project Lifesaver, online resource library, access to publications and more.

M-F, 10am-4pm info@autismyukon.org www.autismyukon.org

867 667 6406

Beyond Borders Youth Network (BBYN) 2180 2nd Ave

• Ages 18-30, immigrant and refugee youth

Supports a more inclusive Yukon by empowering immigrant and refugee youth. Programming offers opportunities to volunteer, develop skills, connect with local organizations and expand networks alongside newcomer and local Yukon youth. Through outdoor excursions, wilderness adventures, road trips, casual hangouts and sightseeing, BBYN helps young newcomers discover the Yukon while creating safer spaces and meaningful cross-cultural connections.

M-F, 8:30am-4:30pm appointments can also be made outside of office hours info@bbyn.org www.bbyn.org

867 687 5702

Bibia Nàtsät (Strong Babies) Program Family Preservation Services, Council of Yukon First Nations (CYFN) 205 Black St

• Yukon First Nations and Indigenous people

Supports post, prenatal and infant families up to 3-years of age to reclaim their birthing journey through revitalizing traditional knowledge, teachings and ceremony. Offers culturally-grounded care through accompaniment to appointments, financial support for essentials and the development of birth plans. Programming includes monthly gatherings and opportunities to connect with Elders and other families.

M-F, 8:30am-4pm closed 12pm-1pm (occasional evening and weekend programming) family.preservation@cyfn.net

867 393 9200 or **1 833 364 0509** toll free

BYTE Empowering Youth 404A Ogilvie St • [Ages 12-30](#)

Offers a for-youth, by-youth organization that facilitates experiential workshops with youth across the north in spaces such as schools and recreation centres. Topics include Safer Partying and Healthy Relationships. Visit website for an extensive list and upcoming workshops. **M-F, 10am-4pm** www.yukonyouth.com

867 667 7975

Canada Games Centre (CGC) 200 Hamilton Blvd

Provides access to daily activities including swimming, indoor water slide, lazy river, skating, full gym, drop-in sports, ice rink, indoor track and turf and child play area. One entry fee covers all activities: under \$10 per person. Family rate of under \$21 for up to 5 dependents. Rent ice skates on-site for under \$5. View website or call for schedules and seasonal hours of operation. www.whitehorse.ca/cgc

867 668 8360

Child Care and Early Learning • [Online](#)

Provides a list of early learning, child care centres and family day homes that are licensed to provide child care services. Follow the *Communities* link to access a list of all licensed child care services in each Yukon community. www.yukon.ca > Education and schools > Early learning and child care > Find child care for Yukoners

Child Development Centre (CDC) 206 Hanson St + Dusk'a Head Start

Family Learning Centre, 47 McIntyre Dr

Provides a wide range of services focusing on a child's development. Services include answering questions about behaviour, sleep and feeding, providing physiotherapy or speech language therapy, creating care-plans centred around the family's opinions, ideas and culture, and working with families whose child has just received a diagnosis. CDC has two locations, and will meet families at their homes, childcare facilities or an area that best suits them. **M-Th, 8am-4:30pm + F, 8am-4pm**

info@cdcyukon.ca www.cdcyukon.ca

867 456 8182 or 1 866 835 8386 toll free

Child Protection Unit 4114 4th Ave, Fourth Floor

Provides investigation and assessment of suspected child abuse, prevention and support services and counselling and treatment services. Situations range from child-management difficulties, physical or sexual abuse, family violence, conflicts and more. All programs emphasize prevention of conflict and strive to keep children in their home environment. **M-F, 8:30am-5pm** www.yukon.ca > Legal and social supports > Children's services > Child protection unit

867 667 3002 24 hours a day, 7 days a week

Children and Family Support Kwanlin Dün First Nation (KDFN)

7 O'Brien Rd • [Kwanlin Dün Citizens](#)

Works with children and their families to identify and access the programming needed to foster a healthy, culturally-rich home life. Provides advocacy-related services to families dealing with child welfare issues including prevention of conflict, support, intervention and reintegration. **M-F, 8:30am-4:30pm closed 12pm-1pm**

www.kwanlindun.com > Services > Justice > Children and Family Support

867 633 7800 ask reception to transfer to *Justice*

Children and Teen Grief Yukon Palliative Care Program •Online

Provides free online booklets detailing in-depth information, skills, additional reading etc. for parents and caregivers to support a child or youth during the loss of a loved one through age, illness or suicide.

www.yukon.ca > Health and wellness > Care services > See more in care services > Find information on palliative care > Resources for individuals, families and caregivers

Cultural Connections Family Preservation Services, Council of Yukon First Nations (CYFN) 206 Alexander St

•Yukon First Nations and Indigenous people

Provides cultural programming and family-focused support through monthly men's and women's groups (age 18+), and events and activities for children and youth in care, group homes and transitional housing (ages 6-18). Led by Yukon First Nations instructors and Elders, programming includes traditional medicine making, sewing, beading, snowshoeing, trapping, ice fishing, drum making, and other land-based activities. **M-F, 8:30am-4pm closed 12pm-1pm (occasional evening and weekend programming)** cultural.connections@cyfn.net

867 393 9200 or **1 833 364 0509** toll free

Family Literacy Centre (FLC)

Sept-May: 1191 Front St, Suite 103

June-Aug: Pioneer Hotel and Learning Garden at Shipyards Park

Runs free year-round, drop-in programming for parents, caregivers and children that focuses on learning together in a supportive, warm and engaging environment. Structured and unstructured activities, snacks, arts and crafts, quiet story time, free books, resources and more. No registration required, just drop in. FLC also runs the Go For Literacy Bus, a mobile play centre that visits Yukon communities and events in Whitehorse. The bus is filled with educational activities, art materials, an international library, free books and more. **Call for days, times and current programming information** www.yukonliteracy.com

867 668 6535

Family Preservation Services Council of Yukon First Nations (CYFN)

206 Alexander St • **Yukon First Nations and Indigenous people**

Provides support to Yukon First Nations and Indigenous families while navigating Yukon Government's Family and Children's Services system. Supports work with the recognition that Yukon First Nations, Indigenous families, extended families and communities are in the best position to make decisions about their children and youth.

M-F, 8:30am-4pm closed 12pm-1pm family.preservation@cyfn.net

867 393 9200 or **1 833 364 0509** toll free

Family Support Ta'an Kwäch'än Council (TKC) 311 Ray St, Suite 700

• **Ta'an Kwäch'än Council Citizens**

Provides support for Citizens according to their specific needs on a case-by-case basis. Offers information and referrals, the Pre/Post-Natal program, substance-use concerns, parenting support, Child Welfare Liaison, court support and more. Contact the Family Support Worker, Wellness Department **M-F, 8:30am-4:30pm**

www.taan.ca > Departments > Wellness and Development > Wellness

867 668 3613

Food for Life (FFL) BGC Yukon (BGCY) 306A Alexander St

• **Ages 0-18, and families with children and youth up to 18**

Offers a free, family-friendly food literacy program that allows families to learn together while gaining valuable life skills. Participants are provided with the recipes and ingredients needed to make selected meals and snacks. Families and youth cook once a week for approximately 24 weeks, in-person at the BGCY Youth Centre or virtually. Virtual participants can pick up ingredients at the Youth Centre.

Call or email for the next FFL start date.

foodproject@bgcyukon.com www.bgcyukon.com **867 393 2824**

Healthy Babies, Healthy Futures Victoria Faulkner Women's

Centre (VFWC) 503 Hanson St (Side door) • **Parents and newborns-18mos**

Provides a registered support program with weekly events, resources and meals for pregnant and new parents with babies up to 18 months of age.

Call for days and times of programing

cpnp@vfwomenscentre.com www.vfwomenscentre.com

867 667 4134

Learning Tree Early Years Centre BGC Yukon (BGCY) 95A Lewes Blvd

Offers Infant, Toddler, Preschool and Pre-K programs. BGCY can provide support for financial assistance processes, such as assisting in the application for the Early Learning and Child Care subsidy through the Department of Education. **M-F, 7:30am-5:30pm**

eypd@bgcyukon.com www.bgcyukon.com **867 332 5823**

Partners for Children 108C Copper Rd

Provides workshops, presentations, family programming and resources to improve the health and development of young children. Works with parents/caregivers, child-care practitioners, child-care directors and other professionals working with young children and their families. Visit website for days and times of operation and programming options, including Romp n'Run in Haines Junction and Family Place in Whitehorse. contactus@partnersforchildren.info www.partnersforchildren.info
867 332 5990 or 867 332 9458

Power Up! Yukon Women in Trades and Technology (YWITT) 2180 2nd Ave

• **Ages 13-17, women, gender-diverse and transgender youth**

Offers a free (or by donation) six-week program once a year showcasing a series of skilled trades. The program introduces youth to careers in various trades and offers them hands-on opportunities to engage with some of the tools/skills practiced in those professions. Youth complete a series of projects. Registration is capped at 10 people.

Check the website for details and registration.

M-Th, 9am-5pm coordinator@yukonwitt.org www.yukonwitt.org
867 335 9488

The Moccasin Trailblazers (MTs) Yukon First Nation Education Directorate (YFNED) • **Ages 12-30, Indigenous youth**

Provides a Yukon-based, youth-governed movement that centers on culture, leadership, and decolonization while addressing community challenges through traditional knowledge, advocacy, and action. Membership is free and MTs co-create the vision and direction of the group through collective governance using the Circle Method: a traditional Indigenous framework where every voice is equal and respected. MTs offer land-based learning, youth-led events, system navigation support and creative and cultural opportunities that reflect the realities and strengths of today's Indigenous youth.

www.yfned.ca > About Us > Moccasin Trailblazers

Dana.Tizya-Tramm@yfned.ca for information and (free) membership.

The Teen Parent Centre (TPC) 1001B Lewes Blvd

Provides centralized services to support young parents in completing their high school education. These include an on-site daycare, access to a nurse and counsellor, classroom and teachers and a Healthy Moms, Healthy Futures program. M-F, 8am-4pm
Mark.Connell@yukon.ca **867 667 3421**

Youth of Today Society (YOTS) 404C Ogilvie St • **Ages 11-30**

Runs Youth Network, a free online platform where youth can publish their work, connect with organizations, stay informed about events and engage with other youth and professionals. Provides free rental access to Creative House, a creative space bookable Monday to Friday, 3pm-8pm. Creative House has access to internet, live-streaming and large-screen viewing. YOTS also hosts the annual Youth, Elder and Educator Awards Night, celebrating individuals from communities across the Yukon. **M-F, 9am-5pm** karl@shakat.ca www.youthnetwork.ca **867 633 9687**

Youth Outreach Victoria Faulkner Women's Centre (VFWC)

503 Hanson St • **Ages 14-21, people who identify as a woman or outside the gender binary** Provides youth-led programs focused on social justice, gender equity and youth empowerment. Weekly activities and discussions are offered through initiatives such as Next Gen Men and the Feminist Club. Youth are supported in exploring topics like consent, mental health, identity and healthy relationships through peer education, social media and community events. **Email for current programming days and times** youthoutreach@vfwomenscentre.com
www.vfwomenscentre.com **867 667 2693**

Yukon Public Libraries Government of Yukon 15 locations across the Yukon

Run free regular programming throughout the year and provide a colorful and cozy area for families to unwind at any time during open hours. Several scheduled events include weekly story times for children under five and their caregivers, teen programs and craft clubs. Check your local library's page to view activities and days and times of operation in your community. Libraries welcome programming ideas.
yukonlibraries@yukon.ca www.yukonlibraries.ca > Find your library
867 667 5239

Youth Recreation Kwanlin Dün First Nation 19 McIntyre Dr

• **Ages 6-18, Kwanlin Dün Citizens**

Develops and collaboratively delivers a range of cultural-recreation, outreach and healing programs/services to children, youth, their families, caregivers and the community. Programming aims to reduce risk factors, revitalize culture and traditions and improve quality of life.

M-F, 8:30am-4:30pm 867 332 3060 for information and schedule



Additional Related Listings

BGCY Drop-In BGC Yukon • **Ages 12-17 + ages 18-29** **p.20**

CGC Drop-In Youth Club Canada Games Centre • **Ages 10-17** **p.21**

Community Access Drop-In BGC Yukon

• **Ages 0-29, and families with children and youth** **p.21**



Clothing

Church of the Nazarene 2111 Centennial St

Provides free second-hand clothes. The Free Clothing Room is open on the first and third Saturday of each month with clothing for babies, children and adults.

10am-12pm (arrive by 11:45am to have time before 12pm)

www.whitehorsenazarene.org 867 633 4903

Community Outreach Van Collaborative program between Kwanlin Dün Health Centre, Fetal Alcohol Spectrum Society of Yukon (FASSY) and Blood Ties Four Directions Centre • **Mobile**

Provides free second-hand and new seasonally-appropriate clothing to individuals experiencing vulnerability within Whitehorse city limits. Call, text or Facebook message to arrange a meeting along the route.

7 days a week, 5:30pm-9:30pm outreachvan@bloodties.ca

Community Outreach Van-Whitehorse on Facebook

867 334 1647 call or text

Dawson City Thrift Store St. Paul's Anglican Church, Church St

• **Dawson City**

Sells clothing for children and adults. Baby clothes are free.

M, 6pm-8pm + Sa, 11am-3pm Dawson City Thrift Store on Facebook

Free Stores Government of Yukon Solid Waste Facilities/Transfer Stations/Municipally-run Waste Management Facilities

Provide free second-hand clothing. The following locations host Free Stores: Carcross, Champagne, Dawson City, Deep Creek, Destruction Bay, Haines Junction, Marsh Lake, Mayo, Mount Lorne, Ross River and Tagish. Visit webpage and click on chosen location for Free Store days and times.

www.yukon.ca > Waste and recycling > Garbage > Find out where to bring your garbage

Haines Junction Thrift Shop Basement of the Anglican Log Church, Alaska Hwy • **Haines Junction** Sells clothing for babies, children, youth and adults. Almost all clothing \$2 and under.

Sept-May: Th, 2pm-6pm 867 634 2512

Love2Thrift Whitehorse Community Thrift Store 4230 4th Ave, Suite 9A

Sells clothing for babies, children and adults. **Th-Sa, 10am-5pm**

love2thriftyukon@gmail.com www.love2thriftyukon.ca 867 334 9233

Mary House 504 Cook St

Provides free second-hand and new socks, hats, scarves, mittens and gloves. **M-F, 9am-11:45am + 1pm-5pm 867 667 7146**

Moccasin Mobile Outreach (MMO) Council of Yukon First Nations (CYFN)

• **Mobile** Provides free second-hand and new seasonally-appropriate clothing to individuals experiencing vulnerability within Whitehorse's downtown core. MMO follows a set route. Call or text to arrange a meet-up at/near your location. **7 days a week, 8pm-2am 867 336 3166** call or text

Raven's Reuseful 100 Galena Rd

Sells low cost second-hand clothing for babies, children and adults.

W-Sa, 10am-4:30pm www.ravenrecentre.org > Reuse > Raven's Reuseful 867 667 7269 ext 8

Safe at Home Society Yukon (SAHS) 310 Alexander St

Provides vouchers (limited quantity) for free clothing at Love2Thrift (p.13). Pick up vouchers at the SAHS office.

M-F, 8:30-4:30pm closed 12pm-1pm

admin@safeathomeyukon.ca www.safeathomeyukon.ca

867 332 0630

Victoria Faulkner Women's Centre (VFWC) 503 Hanson St • **People who identify as women or outside the gender binary and their children**

Provides free gently-used adult clothing.

T-Th, 11am-3pm + F-Sa, 1:30pm-8pm

dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693

Whitehorse Connects Yukon Anti-Poverty Coalition (YAPC)

Kwanlin Dün Cultural Centre, 1171 Front St

Provides free gently-used, seasonally appropriate clothing for adults, youth and children. A regular event running three times a year. Check website, call or email for next date **10am-2pm, January, May + October connects@yapc.ca www.yapc.ca > Programs > Whitehorse Connects**

867 334 9317

Winter Coat Program Salvation Army Church 311 Black St (Main stairs)

Provides free winter coats, toques, mittens and socks. Men's gently used coats are available in multiple sizes, and a limited number of women's coats are often available. **T-Th, 10am-2pm 867 668 2337**

Yukon Helpers Network

Offers a website and Facebook page where free or very-low cost items of clothing are frequently posted. **dispatch@yukonhelpersnetwork.com www.yukonhelpersnetwork.com**



Crisis Supports

Immediate Supports for Crisis Situations

Car 867 Yukon Health and Social Services • Mobile

Provides a Mobile Crisis Unit performing trauma-informed, client-centered responses to mental health emergencies and wellness checks. Offers early intervention to help divert individuals from the criminal justice and hospital systems. Car 867 is staffed by police officers and mental health nurses.

Call **911** and request Car 867

Hope For Wellness Line • All Indigenous people

Provides free, immediate help with culturally-grounded assessments, referrals, counselling, suicide intervention and supports. Services in English, French and upon request, Cree, Ojibway, and Inuktitut. All services are now available by telephone and online chat.

24 hours a day, 7 days a week www.hopeforwellness.ca > chat online

1 855 242 3310 toll free

Kaushee's Place Crisis Line Yukon Women's Transition Home

• Women, gender-diverse individuals and their children

Provides free, confidential crisis supports in the form of compassionate listening, deescalation and referrals. Accepts collect calls.

24 hours a day, 7 days a week, 365 days a year

867 668 5733

Kids Help Phone • Ages 1-29

Offers a free, immediate, bilingual, confidential e-mental health service for all young people in Canada needing help. No feeling or concern is too big or too small.

Text: text CONNECT to the fee-free number. The texter will receive a few replies advising them of the privacy policy and are then connected to a crisis responder. Texters can end the communication at anytime by texting STOP.

+ Connect with an Indigenous crisis responder by texting
FIRSTNATIONS, INUIT or METIS instead of CONNECT.

24 hours a day, 7 days a week, 365 days a year **686868**

Message Online: three clicks on the website from any device to begin messaging. The messenger will receive a few replies advising them ➔

of the privacy policy and are then connected to a crisis responder. Messagers can end the communication at anytime by messaging STOP.

- + Connect with an Indigenous crisis responder by messaging FIRSTNATIONS, INUIT or METIS at the beginning of the chat.

24 hours a day, 7 days a week, 365 days a year

www.kidshelpphone.ca > I NEED HELP NOW > Message Online > Let's Connect

Call: call the toll-free number. Caller will be connected to a crisis responder.

- + Connect with an Indigenous crisis responder by requesting a First Nations, Inuit or Metis responder at the beginning of the call.

24 hours a day, 7 days a week, 365 days a year 1 800 668 6868

Missing And Murdered Indigenous Women And Girls, Independent National Support Line

Provides free, immediate, emotional assistance and crisis referral for any individual affected by missing and murdered Indigenous women, girls, and 2SLGBTQIA+ people. Staff can connect individuals with long-term health supports. The service is available in English, French and upon request, Cree, Ojibway, and Inuktitut. **24 hours a day, 7 days a week 1 844 413 6649** toll free

National Indian Residential School Crisis Line • All Survivors of Indian Residential Schools, regardless of Indigenous status or place of residence within Canada, and family members of former students

Provides free, immediate support to those affected by the physical, mental, emotional and spiritual harms caused by the residential school system and/or triggered and re-traumatized by the news or social media. **24 hours a day, 7 days a week 1 866 925 4419** toll free

Reach Out Support Line (ROSL)

Canadian Mental Health Association Yukon (CMHA Yukon)

Offers a free, confidential, anonymous, non-judgmental support line. Run by Yukoners, the line is for people experiencing daily or chronic mental health challenges such as stress, struggling to cope, needing help for a friend, having suicidal thoughts or experiencing violence. No problem or feeling is too small.

24 hours a day, 7 days a week, 365 days a year

www.yukon.cmha.ca > Find help > Reach out Support Line

1 844 533 3030 call or text, toll free

Salal Sexual Violence Support Centre • Marginalized genders

Provides a free, confidential support line offering anti-oppressive, decolonizing and intersectional feminist support to survivors of gender-based violence (including sexualized and domestic violence). Services, referrals and information are not Yukon-specific, but immediate crisis assistance and emotional support are available. Supports are for survivors of marginalized genders: women, trans, nonbinary, Two-Spirit, and gender-diverse people.

24 hours a day, 7 days a week, 365 days a year www.salalsvsc.ca

1 877 392 7583 toll free

Sexualized Assault Support Line (SAS)

Provides free, Yukon-wide, confidential support line specific to sexualized assault. SAS is often the first point of contact for people accessing the Sexualized Assault Response Team (SART). A trained representative will connect the caller with the emotional, medical or legal supports needed. SAS is also available to victim/survivor's families and support workers.

24 hours a day, 7 days a week, 365 days a year

1 844 967 7275 toll free

Suicide Crisis Helpline 988

Connects you to a 988 responder who will listen with compassion, without judgement and give you space to talk. Call or text if you are thinking about suicide, or if you are worried about someone else. Check website for actions to take if you are concerned about your personal safety if seen accessing these services. Services available in English and French.

24 hours a day, 7 days a week, 365 days a year www.988.ca

988 call or text, toll free

Tao-Tel-Aide • French Speakers

A free and confidential telephone service for French speakers experiencing psychological distress or in need of emotional support. Run by experienced volunteers and supported by a team of professionals.

24 hours a day, 7 days a week, 365 days a year

www.telaideoutaouais.ca **1 800 567 9699** toll free

Trans Lifeline's Hotline

• Trans Lifeline's Hotline staff will not call any emergency services, 911 or law enforcement without your **explicit request**. This is different than other crisis/support lines in Canada

Provides a free, national, peer-support phone service run by trans people for trans and trans-questioning people. Callers are encouraged to call for *any* reason. They do not need to be in crisis to call, or know if they are trans. Callers can listen, talk or request service/website/information recommendations. The Hotline is frequently busy, and callers should be prepared to call multiple times. See website for scheduled closures.

M-F, 10am-6pm (Pacific Standard Time) www.translifeline.org

1 877 330 6366 call or text

VictimLink BC Serving the Yukon

Provides a free, confidential toll-free phone/text/email service. Staff offer immediate crisis support, information and referral services to all victims of crime, victims of family and sexual violence and victims of human trafficking. Telephone service offered in 240 languages and dialects, including many North American Indigenous languages. Callers can access interpretation at the beginning of the call.

24 hours a day, 7 days a week, 365 days a year

211-victimlinkbc@uwbc.ca www.victimlinkbc.ca

1 800 563 0808 call or text, toll free

Non-immediate Supports for Crisis Situations

Adult Protection Services (APS) 3168 3rd Ave

Provides support for adults experiencing abuse, neglect or self-neglect who may be unable to seek help. Adults can self-refer by calling, emailing or walking in, or an individual can anonymously report an incident of abuse/neglect (identity is protected by legislation). See website for what is covered under the terms *abuse* and *neglect*. and how social workers can work with the adult, community members and agencies to create wrap-around care. **M-F, 8:30am-4:30pm closed 12pm-1pm**

adultprotection@yukon.ca www.yukon.ca > Legal and social supports >

Supports for adults and seniors > Get help: an adult is being abused or neglected

867 456 3946 or **1 800 661 0408** ext **3946** toll free

Rapid Access Counselling (RAC) Mental Wellness and Substance Use Services (MWSU) Sarah Steele Building, 609 Steele St + all Yukon Communities

Offers a free counselling appointment within 72 hours, in person or over the phone. The appointment is designed to support the individual in the moment; however, next steps and further supports can be discussed with the counsellor. The central MWSU number (below) is used to book all first appointments, and callers should identify if they are in Whitehorse or a Yukon community. **M-F, 8am-4:30pm 867 456 3838**

Sexualized Assault Response Team (SART)

Provides a safe and confidential network of partnered local services that focus on the victim/survivor's immediate needs, short- and long-term supports, and work within the scope of the victim/survivor's choices. Yukoners can self-refer or connect for someone else. See website for what the terms *sexualized assault* and *consent* cover or call the Sexualized Assault Support Line (SAS) (p.17). There is no time limit on reaching out—help is available for any past sexual assault.

www.yukon.ca > Legal and social supports > under the heading *Supports for victims of crime*, select SART

Victims of Crime Emergency Fund: Travel Assistance Victim Services

Provides the opportunity to apply for travel assistance. The fund is for victims of intimate partner violence, sexualized violence, and violence against 2SLGBTQ+ individuals who need to escape an unsafe situation or get access to services outside their community. (All genders, all ages and dependants.) Eligible travel includes: to access a Women's Transition Home, youth shelter or other accommodation; to access medical care including a Sexual Assault Examination Kit; to attend Victim Services, RCMP or other service provider meetings or appointments. Call, email or drop in for all information. victim.services@yukon.ca

No appointment needed:

867 667 8500 212 Main St, Suite 210 M-F, 8:30am-4:30pm [Whitehorse](#)

867 993 5831 813B 3rd Ave M-F, 8:30am-4:30pm [Dawson City](#)

867 536 2541 820 Adela Trail M-F, 8:30am-4:30pm [Watson Lake](#)

Additional Related Listings

Family Preservation Wellness Centre Council of Yukon First Nations

The Wellness Centre is not an emergency *drop-in* shelter. Individuals (and people with children) must apply with Family Preservation Services. Serving Yukon First Nations, Indigenous and LGBTQ2S+ women and their children. [p.64](#)

Missing and Murdered Indigenous People: Yukon Family Information Liaison Unit

- Families of all missing and murdered Indigenous people [p.3](#)



Drop-In

*Additional drop-in listings under
Shelters + Transitional Housing, p.64*

After-Hours Outreach Safe at Home Society Yukon (SAHS)

310 Alexander St

Provides weekend hours in a safe, low-barrier location to drop in and have a coffee, play a game, connect with peers and access housing-related paperwork and referral services. **Sa-Su, 3pm-7pm**

www.safeathomeyukon.ca

867 332 9658 call or text

BGCY Drop-In BGCY Yukon (BGCY) 306A Alexander St

• **Ages 12-17 + ages 18-29**

Runs free, youth-friendly drop ins at BGCY's Whitehorse Youth Centre. Youth have access to registered programming (skiing, team sports, swimming etc.), meals, snacks, showers, bus tickets, computers and Wi-Fi. Topics and supports include advocacy, guidance with education and employment opportunities, food literacy and food security information and communicating/interacting successfully with their peers. No pre-registration required, just drop in.

Call for Drop-In days and times

Drop-In Youth Centre: ages 12-17 or Drop-In Age-Out: ages 18-29

ypd@bgcyukon.com www.bgcyukon.com > Programs > Core Programs

867 393 2824

Blood Ties Four Directions Centre 6189 6th Ave

• **To become a member, call or drop in to book an intake**

Provides a lower-barrier, safer space for Blood Ties members. Offers health, wellness and housing support services, referrals, informal counselling, computer and internet access, telephone (local calls), hot drinks, snacks and additional supports as needed. Wellness Wednesdays, from 1pm-3pm, offers programming that can include movies, local walks, yoga, crafts and various other activities.

M-F, 8:30am-4:30pm closed 12pm-1pm www.bloodties.ca

867 633 2437

CGC Drop-In Youth Club Canada Games Centre (CGC) 200 Hamilton Blvd,
Room located between the Fieldhouse and the Flexihall, First Floor

● **Ages 10-17**

Provides a free drop-in space that mixes hang-out time, scheduled programming, physical activity and snacks. The space has a PS4, WiFi, laptop and printer. Youth have a portion of the evening to be plugged in and a portion of the evening for activities such as swimming, sports/games in the Fieldhouse and Flexihall, pizza and movie night and a free night for the PS4. Email or drop by the Youth Club for more information.
W-Sa, 4:30pm-8:30pm youth@whitehorse.ca

Community Access Drop-In BGC Yukon (BGCY)

306A Alexander St ● **Ages 0-29, and families with children and youth**

Provides a free, safe, family-friendly drop-in space for community members to access regular programming or just hang out. Meals, snacks, showers, phone charging, computers and Wi-Fi, bus tickets and more. Additional supports for children, young adults and families are available.
Su, 12pm-6pm ypd@bgcyukon.com www.bgcyukon.com
867 393 2824

Fetal Alcohol Syndrome Society Yukon (FASSY) Drop-In

1205 Black St, Suite 20

Creates a space where individuals can talk with a worker in a relaxed, informal environment. Drop-In patrons can enjoy coffee and tea, two computers with internet access, board games, books, the onsite free store and more. On Monday and Wednesday mornings visit with our Elder and work on beading projects. No sign-up necessary.
Call or email for Drop-In hours info@fassy.org www.fassy.org
867 393 4948

Men's Group Dátàỳ Kù/Dáduha Kù (Uncle's House) 17/19 Murphy Rd

● **Anyone who identifies as male. Youth under the age of 12 must be accompanied by an adult**

Offers a safe, welcoming place to drop in, hang out, eat good food, join a crib tournament and relax with peers. No alcohol permitted, but come as you are. **Th, 5pm-8pm**

For free rides there and back or for more information, call or text: Charles at **867 332 6847** or Julien at **867 332 4687**



Dátàỳ Kù/Dáduha Kù (Uncle's House) 17/19 Murphy Rd

Provides a space for men to build community, connection, engage in culture and find safety and support. Check Facebook for daily programming. [Kwanlindun](#) on Facebook. For more information, call or text: Charles at **867 332 6847** or Julien at **867 332 4687**

Queer Yukon Society Drop-In • Dawson City, Watson Lake, Whitehorse, 2SLGBTQIA+ community

Provides drop-in hours in Queer Yukon's safe and non-judgmental community spaces. In each location, some (or all) of the following are available: games, art and crafts, comfort food, information sessions, movies and shared experiences. Access to showers, laundry, free clothing 'store' and food pantry, queer library, Period Pantry, Yukon Gender Gear and referrals to services and programming in each community.

Check website for Drop-In days and times www.queeryukon.com

Victoria Faulkner Women's Centre (VFWC) Drop-In 503 Hanson St

• People who identify as women or outside the gender binary and their children Offers a friendly space to connect, get support and discuss women's issues. Showers, laundry, Period Pantry, hot and cold drinks and snacks, feminist library, computer, internet access and printer, crafting supplies and more. **T-Th, 11am-3pm + F-Sa, 1:30pm-8pm**
dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693



Employment + Education Assistance + Job Boards

Employment + Education/Training Assistance

BYTE Empowering Youth 404A Ogilvie St • Ages 12-30

Offers a free library, a comprehensive referral service and support with job searches and resume writing. Opportunities for personal and professional development are shared in a monthly newsletter: subscribe through BYTE's website. **M-F, 10am-4pm** www.yukonyouth.com

867 667 7975

Employment Central 204 Black Street, Suite 202

• Age 16+, legally eligible to work in Canada

Offers free job-search services and supports including an online job board, resume/cover letter writing support, interview preparation, career counselling, access to computers, fax, phone and photocopier to facilitate entry into the workforce. Serving Yukoners living anywhere in the territory. One-to-one career counselling appointments can be completed in-person, over the phone or virtually. **M-F, 9am-4:30pm (occasionally closed over lunch, call ahead between 12pm-1pm)**
ec@employmentyukon.ca www.employmentyukon.ca

867 393 8270

Inclusion Yukon 4230 4th Ave, Suite 7 • **Individuals experiencing disability**
Offers employment support through several different programs for individuals experiencing disability. Ready, Willing & Able Yukon, MentorAbility and Inclusive Employment Support & Job Coaching create opportunities for both employers and employees. For more information visit the website or drop by the office. **M-F, 9am-2pm**
www.inclusionyukon.org **867 667 4606**

Indigenous Skills and Education Training Services (ISETs)

Skookum Jim Friendship Centre 3159 3rd Ave

• **Yukon First Nations and Indigenous people**

Provides funding for programs needed to further an individual's education or employment path. Examples include First Aid, Food Safe, WHMIS and academic or continuing education courses through a post-secondary institution, online or in person. There is additional funding for seasonal work-specific clothing, tools or school supplies. Apply online (path at end of listing) or pick up an application at the office.

M-F, 8:30am-4:30pm closed 12pm-1pm reception@skookumjim.com
www.skookumjim.com > Programs > ISETs Program **867 633 7680**

Multicultural Centre of the Yukon (MCY) 4141D 4th Ave

• **Immigrants, refugees and newcomers**

Provides information on how to look for, and get, work in the Yukon. Runs classes on creating resumes and cover letters and fine-tuning interview skills. Assists in the process of gaining recognition of foreign credentials (Foreign Qualification Recognition), and ensures individuals have the correct documentation and finalized paperwork for Social Insurance Numbers. Visit the website for an introduction to the above topics as well as workers' rights, links to government sites outlining federal regulations and the Foreign Worker's Guide to Employment in the Yukon. Call or drop by the centre to speak to one of MCY's employment experts or to book an appointment. **M-F, 9am-5pm** www.mcyukon.com

867 667 6205 or **1 844 667 6205** toll free

Opportunities Yukon 704 Main Street, Suite 201

• **Individuals with diverse needs and abilities**

Supports job seekers who have faced challenges finding employment. Staff team up with individuals at every step of the employment process: discovering employment goals, employer contact and advocacy, interview support and on-site job coaching. Opportunities Yukon provides experience and resources to support employers interested in hiring a more diverse workforce, ensuring that job seekers find encouraging and safe workplaces. **M-F, 8:30am-4pm closed 12pm-1pm**

employment@opportunitiesyukon.ca www.opportunitiesyukon.ca
867 668 4421

Pathway to Empowerment Program (Pathways) Kwanlin Dün First Nation (KDFN) Kenädän Kù House of Learning, 5 O'Brien Pl

• **Kwanlin Dün Citizens**

Provides tailored case management to KDFN Citizens who wish to engage with the program. Citizens work with a Pathways Coordinator to develop a Pathways Plan that focuses on the physical, mental, social, educational, career, emotional and/or spiritual aspects of their lives, and regain self-sufficiency while removing barriers to wellness, healing, and, where possible, facilitate a return to employment.

M-F, 8:30am-4:30pm closed 12pm-1pm

www.kwanlindun.com > Services > Pathways to Empowerment and Support Program

867 633 8422 ext 501

Wayfinder • **Online, Yukon First Nations people**

A directory of training opportunities specifically for Yukon First Nations people. Options range from office skills, board and committee know-how, expertise needed for governance, economic development and more. The *Funding* tab on the website lists multiple categories of available financial assistance for education and training purposes.

www.wayfinderyukon.ca > Training

Working UP Government of Yukon • **Age 16+, Yukoners who are not eligible for Student Financial Assistance**

Helps Yukoners build the skills they need to get a job or advance in their career. Through different streams with unique criteria, funding is available to help improve reading and writing, finish high school, gain work experience, complete apprenticeship training or embark on retraining.

workingup@yukon.ca

www.yukon.ca > Education and schools > Financial support for students > Get financial support to learn new skills - Working UP

867 456 6185 or 1 800 661 0408 ext 6185 toll free Yukon region

Yukon Learn Society 309 Strickland St, Suite 301

• **\$5 annual membership purchased at office**

Education: Provides free adult literacy programs and services with small group instruction, one-to-one tutoring and computer and employment skills workshops.

Employment Assistance: Offers free programming that supports finding, maintaining and advancing your job or career. Receive personalized support creating resumes, accessing career mentorship, developing skills for success in the workplace and more.

M-F, 8:30am-4:30pm **admin@yukonlearn.com** **www.yukonlearn.com**

867 668 6280

Libraries + Skill-building Opportunities

Chainwhip Whitehorse Community Bike Space 1171 Front St

Runs a free bike repair and teaching facility operating out of a trailer next to the Kwanlin Dün Cultural Centre. Staff provide the tools, space and some bike parts and teach people how to repair their own bikes. No appointment necessary.

See website for days and times of operation

whitehorsebikecoop@gmail.com www.chainwhip.xyz

Dawson Tool Library • Dawson City

Provides a selection of tools and equipment available to borrow (for free) for up to four weeks. This program is open to all community members in Dawson and aims to remove some of the barriers faced by 2SLGBTQIA+ people in traditionally unwelcoming hobbies/pursuits. Safety equipment and information for all tools/equipment will be provided. Connection to trained professionals who can offer free safety training in a comfortable and supportive learning space is also available. Wait times should be expected as the program develops.

calhoun@queeryukon.com for information on tool availability and to arrange for tool pick-ups and drop-offs.

Seed Library Energy, Mines and Resources (EMR) 300 Main St, Suite 335

Offers a library of free Yukon-hardy vegetable, herb, flower and grain seeds. Available seeds are listed online for borrowers to browse and select up to 10 packets once a year (at any time). Free EMR library cards are available with an in-person signature and a piece of Yukon ID. When the plant goes to seed, the borrower is asked to collect some of the seeds and return them to the Seed Library. **M-F, 8:30am-4:30pm**

emrlibrary@yukon.ca www.yukon.ca > Science and natural resources > Outreach and collaboration > Use the seed library

867 667 3111

Whitehorse Tool Library (WTL) Raven ReCentre 100 Galena Rd

• **Online, \$20 annual membership + additional \$2-\$4 cost per item loan**

Provides a growing selection of tools, garden tools, household small appliances and bicycle/vehicle tools. Browse all items online. Rent up to four tools at a time for a period of two weeks. (Renewals of an additional week are possible if no one has rented/reserved the tool.) Membership sign-up is online, but the office accepts cash or debit, **T-Sa, 9am-5pm**.

Call or email for pick up and drop off hours

info@ravenrecentre.org www.ravenrecentre.org > Reduce > Tool Library

867 667 7269 ext 0

Yukon Public Libraries **Government of Yukon** 15 locations across the Yukon Offers free access to books, magazines, newspapers, Wi-Fi, dvds, ebooks, streamed movies, television and music, computers with internet access, training portals, word processing programs and limited printing. An outreach worker is available for connection and guidance at the Whitehorse Public Library (p.39). Free library cards can be obtained with one piece of picture ID and proof of Yukon residency (e.g. a copy of a bill with a local address and the applicant's name). Yukon picture ID, such as a driver's license, can count as both of the above. Youth under 15 must have a guardian's signature. Newcomers can receive a temporary library card with a \$10 refundable deposit until they are eligible for Yukon ID and have proof of residency. Check your local library's page to view location, days and times of operation and contact information.
yukonlibraries@yukon.ca www.yukonlibraries.ca > Find your library



Additional Related Listings

Power Up! Yukon Women in Trades and Technology

• Ages 13-17, women, gender-diverse and transgender youth **p.11**

Online Job Boards

Government of Canada Jobs **Government of Canada**

Provides an online job board of local and national federal government job postings. Job postings include full and part-time federal equity and inclusion opportunities, hiring programs for students, Indigenous priority and military and veteran positions.

www.canada.ca > Menu > Jobs and the workplace > Government of Canada jobs



Employment Equity with Government of Canada

Outlines the four *employment equity groups* recognized in hiring practices by the Government of Canada. The page explains the importance of self-declaring, lists and describes the four groups and explains how to self-declare on your resume and application.

www.canada.ca > Menu > Jobs and the workplace > Government of Canada jobs > Employment equity

Government of Yukon Job Board **Government of Yukon**

Provides a list of all full- and part-time positions within the Yukon Government. Access to a separate job board for educational positions (see end of web path).

www.yukon.ca > Employment > View all current job postings > Select: View all current job postings or Yukon education recruitment

Indeed Offers a global, national and local job matching (and hiring) platform. Search jobs within a 5km radius or across the globe. Create a free account and post resumes, save jobs, manage applications and utilize Indeed's resume builder. www.indeed.com

Job Bank Government of Canada Offers a free national employment service with national job postings, short-term training opportunities and over 17 partner organizations that share additional employment positions. All job postings are displayed in both official languages. Sign up for alert emails for job postings in a chosen field, take online quizzes to help determine suitability to certain occupations and access easy-to-read analytics that show the average income of a profession and the rate of employment in specific fields. www.jobbank.gc.ca

Wayfinder • Yukon First Nations People

Provides a job board with postings specifically for employers looking to hire Yukon First Nations people. Posts include organizations and businesses, First Nation governments and postings with First Nation priority. Site also provides hubs for training opportunities and multiple funding options (p.24).

www.wayfinderyukon.ca > Job Board

Yukon Work Information Network (YuWIN)

Runs a Yukon-focused online job board. Postings include private businesses, First Nations and municipal governments, community organizations and volunteer opportunities. Search by Yukon community or profession key words. www.yuwin.ca



Financial Support

Yukon First Nations are often able to offer financial support to their Citizens. See Yukon First Nation Offices, p.69

Benefits Finder Government of Canada • Online

Hosts a free online search tool that allows users to filter for the federal benefits and rebates that match their needs. Individuals can choose from a selection of checkboxes that match the financial aid they are seeking and view a filtered list of results, or browse the entire catalogue of federal benefits, programs and rebates. Listings contain all eligibility criteria and contact information needed for further research and application.

www.canada.ca > Benefits > Benefits Finder

Benefits Wayfinder Prosper Canada • Online

Provides a free online service that filters all federal and territorial government benefits the user may be eligible for. Users can choose from three options: to browse for all benefits, select a 'starting point' (*I'm unemployed or I live in a rural area* etc.), or answer a short questionnaire based on eight anonymous and un-stored profile questions. Grant, loan and benefit listings are filtered according to the user's area and contain all contact information needed for further research and application.

www.benefitswayfinder.org

Canadian Dental Care Plan (CDCP) Government of Canada

• Canadian resident, adjusted family net income is less than \$90,000, adults in household must have filed tax returns for the previous year and no access to dental insurance

Helps pay a portion of the cost (or the total amount) of a wide range of oral healthcare services. If you have dental coverage through a territorial or federal social program, you can still qualify for the CDCP. Explanations of eligibility, the application form and required accompanying documents and a detailed list of services covered (and exceptions) are found at the web path: www.canada.ca > Benefits > Canadian Dental Care Plan

Employment Insurance (EI) Government of Canada

Elijah Smith Building, 300 Main St, Suite 125

Provides regular benefits to individuals who lose their jobs through no fault of their own or are taking leave from work for health reasons, to care for a family member, or for parental/maternity leave. There are specific eligibility criteria, including number of hours worked prior to layoff (can combine hours from multiple positions), how/if job was terminated and the ability of the applicant to remain in the territory. The applicant should apply as soon as work ends to explore this option. All information and detailed instructions can be found at the web path below. Please note: you can visit the Service Canada Centre in Whitehorse; however, all applications and necessary steps will still need to be completed by the applicant online. www.canada.ca > Menu > Benefits > Employment Insurance benefits and leave

Financial Support for Students Government of Yukon

Provides a list of all territorial financial assistance options for Yukon students, including grants, scholarships, loans and funding for post-secondary and training programs. The list contains links for the popular Yukon Grant and Student Training Allowance. Options for out-of-territory education and students with chronic or prolonged disabilities included.

M-F, 8:30am-4:30pm hours are for phone and email communication.

www.yukon.ca > Education and schools > Financial support for students

Income Assistance Indigenous Services Canada

Elijah Smith Building, 300 Main St, Suite 122

● Status First Nations people living in the Yukon

Provides financial help to cover the costs of basic needs for eligible clients and their dependants who do not have enough money to live on. This program is a last resort after all other means of generating income have been exhausted. Successful applicants receive funds to cover the basic expenses of daily living and have access to pre-employment services designed to help applicants transition to the workforce.

M-F, 8:30am-4pm www.rcaanc-cirnac.gc.ca

867 667 3399 or **1 800 661 0451** toll free

Income Support Government of Yukon 3168 3rd Ave

● Age 19+, Yukon residents

Provides financial help to cover the costs of basic needs. This program is a last resort after all other possible sources of income have been exhausted. If the applicant is employable, they must look for work and cannot leave the territory. Successful applicants are assigned a social worker who will assist in referrals for employment training, explore funds for employment-clothing staples, offer referrals for housing assistance, wellness needs and more. Call to schedule a pre-intake appointment with a social worker, in-person, between 9am-9:30am on Monday, Tuesday, Thursday or Friday. M-F, 8:45am-4:45pm incomesupport@yukon.ca

[Yukon.ca](#) > Legal and social supports > Supports for adults and seniors >

Apply for social assistance **867 667 5674**



Yukon Communities: visit Yukon.ca > Legal and social supports > Community supports > Find social services in your community

or call **1 800 661 0408** toll free for the phone number and nearest location of a Social Services branch.

Inuit Child First Initiative Indigenous Services Canada

Elijah Smith Building, 300 Main St, Suite 122 ● Under 19 years of age, Inuit

children recognized by an Inuit land claim organization

Supports equal access to a wide range of government-funded health, social and educational products, supports and services that respond to the unique needs of each Inuit child. Visit web page for a list of approved products, services and supports, eligibility criteria and how to apply in the Yukon. Please note: Yukon's Regional Focal Point for this program is linked to Jordan's Principle. User will read/hear both program names.

M-F, 8:30am-4pm www.canada.ca/en/indigenous-services-canada >

Social Programs > Supporting Inuit children

867 667 3399 or **1 800 661 0451** toll free

or **1 855 572 4453** 24 hours a day, 7 days a week

Jordan's Principle Council of Yukon First Nations (CYFN)

206 Alexander St • **All First Nations and Inuit people**

Provides financial support and advocacy to ensure that all First Nation children living in Canada can access the products, services and supports they need, when they need them. The Council of Yukon First Nations is the Service Coordinator for Jordan's Principle in the Yukon and works directly with First Nation families on Jordan's Principle requests.

M-F, 8:30am-4pm closed 12pm-1pm

Jordans.Principle@cyfn.net **www.cyfn.ca** > Services > Jordan's Principle

1 833 393 9200 toll free



Families can also contact Indigenous Services Canada directly with Jordan's Principle requests.

sac.principedejordanrn-nrjordanprinciple.isc@canada.ca

1 866 848 5846 toll free or **1 855 572 4453** 24 hours a day, 7 days a week

Kids Recreation Fund (KRF) Sport Yukon 4061 4th Ave • **Ages 0-18, parents, guardians and children must be Yukon residents**

Provides up to \$500 in reimbursements per year, per eligible child, to enable equal access to sport and recreational activities in the territory. Funds can be used towards registration fees and equipment purchases (with some exceptions). Many Yukon retailers and most sports organizations will accept KRF Purchase Orders. Visit website for eligibility criteria, deadline and application process. **info@sportyukon.com**

www.sportyukon.com > Funding > Kids Rec Fund

867 668 4236

Pioneer Utility Grant (PUG) Government of Yukon

• **Age 65+, Yukon resident**

Provides a grant to Yukon seniors who own or rent their homes to help cover the cost of home heating. An individual calculation is used to determine the amount of the grant per person. Calculations use criteria such as earnings, rent or own, single or couple/roommate, etc. Find this calculator, more information on PUG and additional grant options for seniors under the Funding and Loans section of the website below.

www.yukon.ca > Housing and property > Funding and loans

867 667 5674 or **1 800 661 0408** ext **5750** toll free Yukon region



Looking for additional free and low cost goods and services for seniors? Read about *Information Please...* (p.2).

Safe at Home Society Yukon (SAHS) 310 Alexander St

Offers housing-related financial assistance to individuals in financial crisis. Assistance includes supporting folks who are: close to securing housing, at risk of losing their housing, at risk of losing their belongings or in need of immediate basic needs such as picture ID. Apply for funding by completing and signing a Financial Request Form at the office.

Accommodations for signatures can be made for individuals with mobility challenges. M-F, 8:30-4:30pm closed 12pm-1pm

admin@safeathomeyukon.ca www.safeathomeyukon.ca

867 332 0630

Utility Payment Program (UPP) Queer Yukon Society

- Online, self-identify as a member of the 2SLGBTQIA+ community and are currently experiencing housing insecurity or homelessness

Provides a one-time payment of up to \$500 per household to cover utility bills. Eligible utilities include: phone/internet, electric, power, hydro, firewood, propane, oil, water and off-grid utilities (gas for generators etc.).

Applications are limited and are processed in order of submission. Check the FAQ section online and email or call for assistance with the eligibility criteria or application documents. calhoun@queeryukon.com

Apply online or download a printable version at:

www.queeryukon.com > Programs & Services > Utility Payments Program

867 393 1366

Yukon Dental Program Government of Yukon 204 Lambert St, Fourth Floor

- Enrolled in the Yukon Health Care Insurance Plan (have a valid Yukon Health Care card), gross income less than \$60,000 for individuals and less than \$90,000 for individuals with two children (more per additional child), not be eligible for dental coverage under any other program, plan or insurance group (except the Canadian Dental Care Plan), have last year's Notice of Assessment (NOA)

Provides dental coverage for Yukoners who do not have dental insurance.

The program covers dental services (cleaning, exams and x-rays) and disease prevention (restore chewing function and help fix pain and infection etc.). Coverage is annual, requiring a re-application each year after June 30. Benefits from the Yukon Dental Program and the Canadian Dental Care Plan can be used together. Children who are eligible for the Children's Dental Program (see listing *Babies to Youth...* p.40) will not be eligible for the Yukon Dental Program. All information, the application form and contacts for questions can be found on the website.

M-F, 8:30-4:30pm

dentalprogram@yukon.ca www.yukon.ca > Health and wellness > Care services > Apply for the Yukon Dental Program

867 667 5006

Additional Related Listings

Canada-Yukon Housing Benefit Yukon Housing Corporation

• Ages 18+, individuals with citizenship, permanent residency or refugee status and Yukon residency for at least 3 months (not available to individuals receiving social assistance) [p.52](#)

Canada-Yukon Housing Benefit — Gender-Based Violence Grant

• Ages 18+, Yukon residents experiencing gender-based violence [p.52](#)

Canada-Yukon Housing Benefit — Gender-Based Violence Subsidy

Yukon Housing Corporation • Ages 18+, individuals with citizenship, permanent residency or refugee status, Yukon residency, and are a survivor of gender-based violence [p.52](#)

Victims of Crime Emergency Fund: Travel Assistance

Victim Services [p.19](#)

Wayfinder • Yukon First Nations [p.24](#)

Working UP • Age 16+, Yukoners who are not eligible for Student Financial Assistance [p.24](#)



Food + Meals

YAPC publishes a monthly Free Food in Whitehorse poster.

For details on where to download, see p.1

Blood Ties Four Directions Centre Meal Program 6189 6th Ave

Provides 25 free lunches and 25 free dinners to individuals and families experiencing food insecurity. Meals are limited to one meal per person, in-person, served from the Blood Ties Drop-In door.

7 days a week, Lunch: 1pm-2pm + Dinner: 4:30pm-5:30pm (or until meals run out) www.bloodties.ca **867 633 2437**

BGCY Drop-In BGC Yukon (BGCY) 306A Alexander St

• **Ages 12-17 + 18-29** Runs free, youth-friendly drop ins that supply a meal and a snack. No pre-registration required. For each program: snack at 3pm, dinner at 5pm. **Call for Drop-In days and times**

Drop-In Youth Centre: ages 12-17 or Drop-In Age-Out: ages 18-29

ypd@bgcyukon.com www.bgcyukon.com > Programs > Core Programs

867 393 2824

Community Access Drop-In BGC Yukon (BGCY) 306A Alexander St

• **Ages 0-29, and families with children and youth**

Offers a free, family friendly drop in that supplies a snack at 3pm, and dinner at 5pm. No pre-registration required. **Su, 12pm-6pm**

ypd@bgcyukon.com www.bgcyukon.com > Programs > Core Programs

867 393 2824

Community Dinner Queer Yukon Atłt Nēhējēl (Tr'ondëk Hwēch'in Hall) or Dēnākār Zho (KIAC Ballroom) • **Dawson City**

Provides a free, healthy, monthly meal and a chance to connect with community in a relaxing and non-judgmental atmosphere. Open to all community members in Dawson, the food respects many dietary restrictions and a to-go option is available. A Peer Support Human is available to answer questions and help with individual needs and comfort. Check Facebook or call for next Community Dinner day, time and location. calhoun@queeryukon.com

QueerYukon on Facebook **867 393 1366**

Community Kitchen Victoria Faulkner Women's Centre (VFWC)

503 Hanson St • **People who identify as a woman or outside the gender binary, and their children**

Provides free, nutritious hot meals 3 times a week. **Lunch: W, 11:30am-1pm + Dinner: F-Sa, 5pm-7pm**

kitchen@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693

Community Outreach Van Collaborative program between Kwanlin Dūn Health Centre, Fetal Alcohol Spectrum Society of Yukon (FASSY) and Blood Ties Four Directions Centre • **Mobile**

Provides free snacks, to-go food items/meals and beverages to individuals experiencing vulnerability within Whitehorse city limits. Call, text or Facebook message to arrange a meeting along the route.

7 days a week, 5:30pm-9:30pm outreachvan@bloodties.ca

Community Outreach Van-Whitehorse on Facebook

867 334 1647 call or text

Dawson City Food Bank Dawson Community Chapel, 1254 5th Ave

• **Dawson City** Seven-day hampers for individuals and families.

One per household, per month. **T, 12pm-2pm**

dawsonfoodbnk@hotmail.com **867 993 4122**

Emergency Food Gift Card Program Salvation Army Church

311 Black St (main stairs)

Provides \$25 President's Choice gift card for use at Superstore and Independent (limited quantity). A short intake is required to enable further supports. ID required (if no ID, client will be supported in obtaining ID). **T-Th, 10am-2pm** **867 668 2337**

Food Bank Society of the Yukon 306 Alexander St
Provides free seven-day hampers, one per household, per month.
ID required, bring your own bags. Hamper pick up times:
Individuals: T+Th, 10am-12:45pm + 3pm-4:45pm
Families with children: W, 10am-12:45pm
www.yukonfoodbank.ca **867 393 2265**



Yukon Communities Food Bank Society of the Yukon

Seven-day hampers are delivered to the following Yukon/BC communities once a month. Watson Lake, Atlin, Carmacks, Faro, Dawson City (p.33), Takhini River Subdivision, Haines Junction, Burwash Landing, Destruction Bay and Beaver Creek.

Connect with the Community Operations Manager to sign up for a hamper at com@yukonfoodbank.ca or **867 393 2265**

Mary House 504 Cook St

Provides a free sandwich lunch. Please ring the doorbell on arrival.
T+Th, 1pm-4pm 867 667 7146

Moccasin Mobile Outreach (MMO) Council of Yukon First Nations (CYFN)

• **Mobile** Provides free snacks, to-go food items/meals and beverages to individuals experiencing vulnerability within Whitehorse's downtown core. MMO follows a set route. Call or text to arrange a meet-up at/near your location. **7 days a week, 8pm-2am 867 336 3166** call or text

Sally & Sisters/Soeurs Lunch Program Yukon Aboriginal Women's Council (YAWC) 407 Black St

• **People who identify as a woman or outside the gender binary, and their children** Provides a free hot lunch for women and children in a safe and sober space. **M,T+Th, 11am-2pm**

www.yawc.ca > Services > Outreach Prevention & Healing > left-hand menu select *Sally & Sisters/Soeurs Lunch Program*
867 332 7450

Whitehorse Emergency Shelter (WES) Connective 405 Alexander St

• **Ages 19+** Provides free breakfast, lunch and snacks.
7 days a week, 365 days a year: breakfast 7am-8am, lunch 11:30am-1pm, snacks at 9:30am + 2:30pm
wes@connective.ca www.connective.ca > Services > All Services > select *Yukon* from *Regions* dropdown **867 455 2820**

Yukon Aboriginal Women's Council (YAWC) 407 Black St

• **All genders of Yukon First Nations and Indigenous people**
Sandwich and snack bag, to-go. Call to check as days, times and types of meals offered will vary. **F, 8:30am-4pm info@yawc www.yawc.ca**
867 667 6162 or 1 866 667 6162 toll free



Harm Reduction Supports

After-Hours Outreach Team Safe at Home Society Yukon (SAHS)

310 Alexander St

Provides support, referrals and problem-solving for housing-related issues that require immediate assistance. (This can include disputes, paperwork and mediation.) The team can meet in person at the client's location. Weekend drop-in: stop by the office and have a coffee, play a game, connect with peers and access housing-related paperwork and referral services.

W-F, 3pm-11pm: outreach

Sa-Su, 3pm-7pm: drop-in services + 7pm-11pm: outreach

admin@safeathomeyukon.ca www.safeathomeyukon.ca

867 332 9658 call or text

Community Outreach Services (COS) Government of Yukon

3168 3rd Ave • **Ages 19+, vulnerable individuals experiencing challenges and needing support with basic needs**

Provides intensive case management services to individuals experiencing housing instability, challenging life transitions and marginalization including but not limited to transitions into community from corrections, hospitals, treatment or aging out of formal care systems. Individuals generally remain with COS for up to six months or until their goals are met. Supports include housing and tenancy, outreach and intensive case management, community connection and advocacy. (This can include medical, mental health, substance use, employment, financial, social and legal.) Services are client-led, voluntary, accessible, culturally informed and are based in housing-first and harm-reduction philosophies. Individuals can self-refer or be referred through other organizations or agencies. Call, email or drop by for more information and/or the *Community Outreach Services Unit Application*.

M-F 8:30am-5pm (doors to the building open at 8:45am)

COSreferrals@yukon.ca 867 667 3025

Community Outreach Van Collaborative program between Kwanlin Dün Health Centre, Fetal Alcohol Spectrum Society of Yukon (FASSY) and Blood Ties Four Directions Centre • **Mobile**

Provides health, safety and social needs to street-involved youth and adults who cannot, or choose not to access existing health services. Nurses provide health education on sexual health, vein care, infection prevention and provide on-site wound management and blood-borne infection testing and treatment. Free supplies handed out include injection kits, crack kits, bubble pipe kits, foil kits, snorting kits, Naloxone (injection and nasal). Call, text or Facebook message to arrange a meeting along the route.

7 days a week, 5:30pm-9:30pm outreachvan@bloodties.ca

Community Outreach Van-Whitehorse on Facebook

867 334 1647 call or text

Community Outreach Vehicle Collaborative program between T'rondek Hwëch'in Wellness Centre and Jëje Zho Men's House

• **Mobile, Dawson City**

Provides free harm reduction supplies during events and statutory holidays when folks are more at risk. Supplies include Naloxone (injection and nasal), drug testing kits and more. Offers warm clothing essentials, snacks, drinks, referrals and emotional connection. Call or text to arrange an in-person meeting along the set route, or request an alternate meeting location. **Check website for the next scheduled run.**

www.trondek.ca > Our Programs and Services > Justice > Jëje Zho

867 993 3639 call or text

Direct Aid Watson Lake Queer Yukon 807 Frank Trail, Northern Lights Center Building, First Floor • **Watson Lake, 2SLGBTQIA+ and QTBIPOC**

Provides emergency basic-need supplies for 2SLGBTQIA+ Yukoners residing in Watson Lake who are currently experiencing housing insecurity. Supplies include food, water, winter clothing and hygiene supplies. Situations include but are not limited to: people who are homeless, are residing in a correction centre, a house that does not meet public health standards, a drug or alcohol treatment centre, a hospital, or are at emergency risk of homelessness. Call or email for delivery assistance. If you are QTBIPOC, reach out for priority assistance.

Package pick up: **second Saturday of every month, 12pm-3pm**

austria@queeryukon.com **867 393 1255**

Managed Alcohol Program (MAP) Mental Wellness and Substance Use Services (MWSU) Call for address

● **Yukoners with severe alcohol use disorder**

Provides safe, structured care and access to health, housing and social supports while stabilizing participant's drinking. Participants receive a controlled, regular, and medically-approved supply of alcohol dispensed under supervision. Admission is voluntary with an eight-week, no-fee trial period. Check the website for eligibility criteria and the MAP referral package. **M-F, 8:30am-4:30pm**

mwsmanagedalcoholprogram@yukon.ca

www.yukon.ca > Health and wellness > Tobacco, e-cigarettes, cannabis and alcohol > Get support through the Managed Alcohol Program (MAP)

867 332 9206 for clinical supervisor and information

Moccasin Mobile Outreach (MMO) Council of Yukon First Nations (CYFN)

● **Mobile** Promotes wellness, safety and cultural and emotional connection for individuals experiencing vulnerability within Whitehorse's downtown core. Provides free harm reduction kits, sandwiches and snacks, hot and cold drinks and basic first aid. MMO follows a set route. Call or text to arrange a meet-up at/near your location.

7 days a week, 8pm-2am

867 336 3166 call or text

National Overdose Response Service (NORS)

Provides a free, confidential, anonymous, judgement-free virtual safe consumption site over the phone. Offers overdose response in areas not well served by emergency services, decreases social isolation and removes transportation barriers for differently-abled participants. Staff have extensive experience in mental health first aid, psychosis de-escalation and crisis counselling. You can use the service by text or call. You will be asked to provide your safety plan and provide your location (for EMS services only). No information is kept, and none is tracked. **24 hours a day, 7 days a week, 365 days a year** **www.nors.ca**

1 888 688 6677 toll free



Traveling to the USA? Try: **Safe Spot** or **Never Use Alone**

Natsékhi Kù Health Centre + Outreach Team Kwanlin Dün First Nation

53 McClimon Cres • **Kwanlin Dün Citizens**

Provides free harm reduction kits for clients to use drugs as safely as possible. Safe injection equipment, crack kits, Naloxone and training are available at the Health Centre, daily. There is a community needle drop box behind 24 O'Brien. **M-F, 8:30am-4:30pm closed 12pm-1pm**

www.kwanlindun.com > Services > Health and Wellness > Outreach Services

867 668 7289

Needle and Pipe Program Blood Ties Four Directions Centre

Cook St Window, 6189 6th Ave

Provides quick access to free harm reduction supplies. Come to the window for safer injection equipment (needles, cookers, ties, swaps, sharps, and Vit C) and safer inhalation kits (stem pipes and bubble pipes). Ask for any services you need.

M-F, 8:30am-5:30pm (closed statutory holidays) 867 332 8268

Opioid Overdose Prevention Coordinator 210 Elliott St

Provides free access to Naloxone, training and additional information on harm reduction tools and services available in the Yukon. No referral needed. **M-F, 8:30am-4:30pm closed 12pm-1pm** oopc@yukon.ca

www.yukon.ca > Health and wellness > Mental wellness > Mental health and addictions **867 332 0722**

Opioid Treatment Services 210 Elliott St

Provides harm reduction interventions and medical treatment options for people who use opioids. No referral needed. Treatment options are based on a medical assessment with a physician and depend on a person's goals and desired health outcomes. Options range from Opioid Agonist Treatment (OAT) to safe supply. **M-F, 9am-4pm closed 12pm-1pm**

www.yukon.ca > Health and wellness > Mental wellness > Mental health and addictions **867 668 2552** call to book an appointment

Referred Care Clinic (RCC) 210 Elliott St • **Ages 19+**

Provides a primary care clinic for vulnerable adults with complex mental health challenges and/or substance use disorders who do not have a primary care provider and rely on outreach services. RCC is by referral only. All referrals will be assessed for appropriateness by the RCC's lead physician and nurse practitioner. Check website for a list of accepted referrers to begin the process. **M-F, 9am-4pm closed 12pm-1pm**

www.yukon.ca > Health and wellness > Mental wellness > Mental health and addictions **867 668 2552**

Safe Consumption Site (SCS) Blood Ties Four Directions Centre

6189 6th Ave, entrance closest to Cook St + 5th Ave • [Ages 19+](#)

Provides a free, safe, non-judgmental and confidential indoor space for adults and seniors to consume illicit substances via injections, snorting, swallowing and/or smoking. Trained staff monitor the site, intervening during adverse drug reactions and/or overdoses. Staff offer healthcare services, referrals, informal counselling, drug checking and other supports as needed. Snacks, hot and cold beverages, access to computers, free Naloxone and harm reduction kits available. All individuals accessing the space must complete an intake and follow SCS Community Guidelines. Intakes completed upon arrival, no appointments/scheduling needed.

Call or check website for days and times

www.bloodties.ca > Programs and services > Supervised Consumption Site

867 687 4547

Whitehorse Public Library Outreach Community Outreach Services

(COS) Kwanlin Dün Cultural Centre, 1171 Front St

Provides assistance to any library user who reaches out. The Library Outreach Worker can support with empathetic and supportive listening, de-escalation, distress management, Next Steps planning and recommending or referring social supports and resources to those experiencing challenges. T-F, 10am-6pm + Sa, 2pm-6pm

867 332 6786

Withdrawal Management Services Mental Wellness and Substance Use Services (MWSU)

Sarah Steele Building, 609 Steele St (Entrance on Steele St, closest to 7th Ave) • [Space for 14 adults + 4 youth \(separate unit\)](#)

Provides free, confidential, medically supported services to help people pause or stop using drugs or alcohol in a controlled and managed environment. If individuals want to address addictions or other wellness concerns, staff can connect them with the appropriate supports. The website contains all information about what to expect during and after treatment. Call for any additional questions and intake procedure.

24 hours a day, 7 days a week, 365 days a year

www.yukon.ca > Health and wellness > Health concerns diseases and conditions > Get help with alcohol and drug addictions

867 667 8473 or 1 866 456 3838 toll free Yukon region



Health + Wellness

Harm Reduction Supports has additional related listings, p.35

Information Resources

811 Yukon HealthLine is staffed by registered nurses who can answer your health questions or direct you to someone in your community who can help you. Dial **811**

Apply for a Yukon Health Care Card Department of Social Services
www.yukon.ca > Health and wellness > Care services

Babies to Youth: Health + Wellness Services

Provides a list of free health and wellness services, financial support, information on the prevention of in utero and postnatal conditions, support programs and more. Available to families raising children in the Yukon. Visit the following link: www.yukon.ca > Health and wellness > Babies and children's health

Better to Know / Mieux Vaut Savoir Government of Yukon • Online

Provides sexual health information on topics such as sexual activity, consent, relationships, and pregnancy, along with details about community-based support services. Contact by email.

bettertoknow@yukon.ca emails are checked M-F, 8am-4pm

BettertoKnow-Yukon.ca mieuxvautsavoir-yukon.ca

Chronic Conditions 4201 4th Ave, Suite 300

Provides links to information on free training programs, support groups, exercise classes, information sessions, benefits, financial support and more. Visit the following link to see the list. (Look for links that use the term *Chronic Conditions*.) Call, drop by or email for more information on specific programs.

ccsp@yukon.ca www.yukon.ca > Health and wellness > Care services

867 667 8733 or **1 800 661 0408** ext **8733** toll free Yukon region

Frostbite Prevention and Treatment Government of Yukon

Provides clear, clinical information about what frostbite is, risk factors, how to prevent, how to recognize and how to treat the condition.

Introduces the associated state, hypothermia.

www.yukon.ca > Health and wellness > Health concerns, diseases and conditions > Frostbite prevention and treatment

Power Over Pain Portal

Provides free online resources for dealing with chronic pain and illness. The website is in both French and English, with two entry portals: one for adults and one for children and youth, with content tailored to each audience. The portal provides access to self-management resources, courses, live workshops, videos, peer support and one-to-one counselling created to improve access to evidence-informed care and self-regulation techniques. www.poweroverpain.ca

Rural Pregnant Mom's Suite Victoria Faulkner Women's Centre (VFWC)

503 Hanson St • [Pregnant families from Yukon communities](#)

Provides the free use of a self-contained apartment in downtown Whitehorse for Yukon-resident mothers from Yukon communities who will be giving birth at Whitehorse General Hospital. The suite is available for up to two weeks for mothers and their immediate family. Booking is required. dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693

Additional Related Listings

Canadian Dental Care Plan Government of Canada

• See listing for eligibility [p.28](#)

Yukon Dental Program Government of Yukon

• See listing for eligibility [p.31](#)

Hospitals

Dawson City Community Hospital (DCCH) Yukon Hospital Corporation

501 6th Ave

Provides 24/7 emergency care, inpatient and ambulatory care, lab and diagnostic imaging services.

First Nations Health Programs at DCCH: **867 993 3138** or call main number and ask for the Community Support Worker.

www.yukonhospitals.ca > Dawson City

867 993 4444

Watson Lake Community Hospital (WLCH) Yukon Hospital Corporation

817 Ravenhill Dr

Provides 24/7 emergency care, inpatient and ambulatory care, lab and diagnostic imaging services.

First Nations Health Programs at WLCH: call main number and ask for the Community Support Worker.

www.yukonhospitals.ca > Watson Lake

867 536 4444

Whitehorse General Hospital (WGH) Yukon Hospital Corporation

5 Hospital Rd

Provides the primary acute care facility in the Yukon.

First Nations Health Programs at WGH: **867 393 8780**

www.yukonhospitals.ca > Whitehorse

867 393 8700 or **877 307 9042** toll free in Yukon region

Health Centres

Beaver Creek Health Centre: **867 862 4444**

Carcross Health Centre: **867 821 4444**

Carmacks Health Centre: **867 863 4444**

Dawson City Health Centre: **867 993 4300**

Destruction Bay Health Centre: **867 841 4444**

Faro Health Centre: **867 994 4444**

Haines Junction Health Centre: **867 634 4444**

Mayo Health Centre: **867 996 4444**

Old Crow Health Centre: **867 966 4444**

Pelly Crossing Health Centre: **867 537 4444**

Ross River Health Centre: **867 969 4444**

Teslin Health Centre: **867 390 4444**

Watson Lake Health Centre: **867 536 5255**

Clinics

Downtown Outreach Clinic Partnership between Kwanlin Dün Health Centre Outreach Program and the Government of Yukon Home Care

Program Whitehorse Emergency Shelter (WES), 405 Alexander St

Provides a variety of free services including foot care, wound care, referrals to other agencies, sexually transmitted infection testing and adult immunizations. No appointment necessary. Individuals do not need to be staying at WES to access these services. **W, 11am-3pm**

867 455 2820

Opal Clinic Cranberry Health, 602 Ogilvie St

Provides free and confidential care for medication abortions, surgical abortions and miscarriages up to the 15th week of pregnancy. IUD insertions are performed in-clinic and are by referral. All pre-operative care is completed at the Opal Clinic. Any surgical appointments take place at the Whitehorse General Hospital. Opal's services are available to people of all sexual orientations and gender identities. Clients can call the clinic with any questions or to self-refer. The website has an extensive FAQ section that explains all options. www.opalyukon.ca

867 393 6635 ext 2

Whitehorse Walk-In Clinic 108 Jarvis St, Unit 103

Serves Yukon residents who do not have a primary care provider or access to a rural community health centre. (If you already have one of the above, the clinic will direct you back to them.) The clinic helps people with non-urgent conditions: minor illness and injuries, simple medical procedures and wound care, certain specialist referrals and written prescriptions. First come, first served. **M-F, 9am-5:30pm**

whitehorsewalkin@yukon.ca **www.yukon.ca** > Health and wellness > Care services > Get walk-in medical services in Whitehorse

867 471 0035

Yukon Communicable Disease Control (YCDC) #4 Hospital Rd

Provides free testing, screening and resources for sexually transmitted diseases, communicable and infectious diseases. Offers a drop-in Sexually Transmitted Infection (STI) screening clinic with no appointment necessary: **M-F, 12:30pm-4 pm**

Clinic hours: **M-F, 8:30am-4pm closed from 12pm-12:30pm**

www.yukon.ca > Health and wellness > Health concerns, diseases and conditions > Get testing and treatment for an infectious disease

867 667 8323 or **1 800 661 0408** ext **8323**

Youth Outreach Clinic 211 Hawkins St, Suite 102 • **Ages 12-18**

Provides low-barrier access to health and wellness services and offers youth-friendly, non-urgent primary care delivered by a registered nurse. This includes, but is not limited to: non-urgent health care (wounds, rashes, minor illness and injuries), mental health, substance use, sexual and reproductive health, blood collection and immunizations. Drop in or book an appointment by phone or text. **M, 1pm-6pm**

867 335 1728 text or call

Yukon Sexual Health Clinic (YSHC) Cranberry Health, 602 Ogilvie St

Offers sexual and reproductive health services and gender-affirming care to all genders and orientations. Services are available by appointment only. **867 393 6635** ext **3**

Yukon Women's MidLife Health Clinic Pine Medical Centre, 5110 5th Ave

Offers health care and support to women who are approaching, experiencing or are beyond menopause. No referral needed.

Days and times vary, call to book an appointment

867 633 3080

Mental Health + Counselling

Canadian Mental Health Association Yukon (CMHA Yukon)

415 Baxter St • [Ages 13+](#)

Offers free, confidential counselling sessions using the 8-session model. Appointments are usually 50 minutes and can be in person or by phone. Counsellors work with the individual on problem identification and treatment planning. In circumstances where more intensive care is needed, CMHA will discuss options with the individual and can make referrals to other treatment providers in the community.

M-F, 9am-4:30pm admin@yukon.cmha.ca

www.yukon.cmha.ca > What we do > Counselling Services

867 668 6429



Workshops + Programming CMHA Yukon

Provides free virtual and in-person programming for Yukoners.

Runs courses such as Breaking the Cycle: Overcoming Your Anxiety, therapeutic options like art therapy, and support groups including the Friends + Family Support Group. View the list here: www.yukon.cmha.ca

> What we do > Our Programs and Services

Child, Youth and Family Treatment Team (CYFTT) 211 Hawkins St

Provides a spectrum of free services to meet the needs of school-aged children, youth and families. These services combine early intervention, crisis management, assessment, counselling, family therapy and case management for children and youth experiencing mental wellness or substance use challenges. Referrals can come from schools, medical offices or community organizations. Youth and/or family can self-refer. The website details the five unique services, and clients can decide which service best fits their immediate needs. Call to make an appointment.

M-F, 8am-4:30pm closed 12pm-1pm

www.yukon.ca > Health and wellness > Mental wellness > Get counselling and support for families, youth and children

1 867 667 5885

Hospice Yukon Society 409 Jarvis St • [+ Online for Yukon communities](#)

Supports Yukoners through grief and end-of-life. Programming includes counselling, healing touch, grief groups, palliative support, professional support, the Grief Walking Group, and public education. The website offers resources, a lending library, lived-experience stories and more.

M-F, 11:30am-3pm info@hospiceyukon.net www.hospiceyukon.net

867 667 7429

Mental Wellness and Substance Use Services (MWSU)

Sarah Steele Building, 609 Steele St

Provides free supports for people with mental wellness and/or substance use concerns.

Counselling: Provides free one-to-one counselling, group, short term, long term and the ability to refer to additional care supports. All counselling begins with an introductory Rapid Access Counselling Appointment (p.18). This will help identify goals, the type of counselling the individual is ready for and outline any immediate supports needed. (There may be a waitlist for long term counselling.)

Registered Groups: Offers free, longer term educational programs. Topics range from specific counselling methodology (CBT) to coping with anxiety. All are designed to educate self regulation and management strategies, and take place in a supportive and non-judgmental environment. Classes are run out of the Sarah Steele Building. Registration is required, groups vary in length and intake times.

Drop-in Groups: Runs free weekly meetings led by MWSU staff on a number of topics that educate, support and provide connection with peers. All of the groups are offered at the Sarah Steele Building. No registration required but seating for these groups is limited.

M-F, 8am-4:30pm

MWSU central number: 867 456 3838 or 1 866 456 3838 toll free
www.yukon.ca > Health and wellness > Mental wellness > Access free adult counselling services in Whitehorse

Mental Wellness and Substance Use Services (MWSU)

Counselling services for Yukon communities

Provides the ability to self-refer to access free, one-to-one counselling. Communities are served through Mental Wellness and Substance Use Services community hubs. All bookings for initial counselling appointments are made through a central MWSU number. There is a very short intake and your information will then be directed to the community hub nearest you, or the hub that best suites your needs. The counsellor will then contact you directly.

Hubs offer multiple mental-health and substance-use supports. They are equipped to run individual counselling, group counselling and drop-in wellness groups. Hubs can offer support in accessing treatment options and withdrawal management services, outreach services, harm reduction support and more. Counsellors can refer and advise on crisis services and treatment programs. **M-F, 8am-4:30pm**

MWSU central number: 867 456 3838 or 1 866 456 3838 toll free
www.yukon.ca > Health and wellness > Mental wellness > See more in mental wellness > Access free counselling services in Yukon Communities

First Nations, Inuit + Indigenous Resources

Committee on Abuse in Residential Schools Society (CAIRS)

4198A 4th Ave

Offers a wide range of support services, counselling, outreach, educational workshops and referrals for individuals who have been affected by residential schools, intergenerational trauma, day scholars, 60's Scoop and Missing and Murdered Indigenous Women and Girls.

M-F, 8:30am to 4pm **867 667 2247**

Dátày Kù/Dáduha Kù (Uncle's House) 17/19 Murphy Rd

• Anyone who identifies as male. Youth under the age of 12 must be accompanied by an adult

Provides a space for men to build community and connection. Free weekly programming includes drop-in opportunities such as Men's Wellness, Movement and Fitness and more. Check Facebook for daily programming. Kwanlindun on Facebook. For more information, call or text: Charles at **867 332 6847** or Julien at **867 332 4687**

First Nations Health Programs (FNHP) Whitehorse General Hospital

5 Hospital Road • First Nations, Inuit and Métis

Provides compassionate care based on First Nations culture and values. Quality, culturally-sensitive programming includes Liaison Workers, the Traditional Diet Program, Interpretation Services, visits with Elders, Child Life guidance and Discharge Planning. FNHP staff provide advocacy, clarification of diagnostic or treatment options, assist with Non-Insured Health Benefits (NIHB) and more. Self-identify upon being admitted or advise your nurse. M-F, 8am-4:30pm www.yukonhospitals.ca >

Whitehorse General Hospital > First Nations Health Programs

867 393 8758

Indian Residential Schools Resolution Health Support Program

Indigenous Services Canada • All Survivors of Indian Residential Schools, regardless of Indigenous status or place of residence within Canada, and family members of former students

Provides free cultural and emotional support and mental health counselling services to Survivors and families. Programming provided by local Indigenous organizations assists Survivors and their families in safely addressing issues, impacts, and finding ways to navigate trauma related to Indian Residential Schools. Transportation may be offered when mental health counselling and cultural support services are not locally available. www.sac-isc.gc.ca > Indigenous Services Canada > Indigenous health > Health care services for First Nations and Inuit

1 866 509 1769 toll free

Natsékhi Kù Health Centre 53 McClimon Cres • **Kwanlin Dün Citizens**

Provides free walk-in access to nursing staff. In addition to providing hands-on care, staff can advise on: immunizations, sexual and reproductive health, the Healthy Indigenous Adult Program, the Healthy Babies, Healthy Generations program, information on Chronic Conditions programming, the Elder Day program and more.

Visit the nurse: M-F, 9am-11:45am + 1pm-4pm

Clinic hours: M-F, 8:30am-4:30pm closed 12pm-1pm

www.kwanlindun.com > Services > Health and Wellness

867 668 7289

Non-Insured Health Benefits (NIHB) Indigenous Services Canada

Elijah Smith Building, 300 Main St, Suite 100

• **First Nations and Inuit**

Provides coverage for a range of medically necessary health benefits when these benefits are not covered by territorial health plans, private insurance or social programs. NIHB can cover pharmacy services (prescription and over-the-counter drugs), dental care, vision care, medical supplies and equipment, mental health counselling and medical transportation. See details about each above topic and eligibility criteria at: www.sac-isc.gc.ca > Indigenous health > Non-insured health benefits for First Nations and Inuit **M-F, 8am-4pm**

867 393 3800 or 1 866 362 6717 toll free



Non-Insured Health Benefits (NIHB) Navigator

Natsékhi Kù Health Centre, 53 McClimon Cres

• **First Nations and Inuit**

Offers one-to-one guidance and support with the Yukon NIHB program. The navigator can help individuals access the NIHB program, help understand the policies and procedures, assist with paperwork and documents, assist with reimbursements and appeals if denied benefits, advocate on behalf of clients with health service providers and more.

M-F, 8:30am-4:30pm closed 12pm-1pm Judy.Anderson@kdfn.net

www.kwanlindun.com > Services > Health and Wellness > Non-Insured Health Benefits Navigator **867 668 7289 ext 216**

Thay K'i Anint'i 412 Cook St

Provides cultural programming for individuals in addiction aftercare. Created by an individual in recovery, programming continues to evolve as individual needs are explored and met. Focusing on lasting success in sobriety, staff promote positive well-being practices in recovery through tool building, traditional healing practices, personalized supports and on-the-land teachings and activities.

admin@tka.yt www.Thay-ki-aninti.com

867 667 4325 (HOPE)

Yukon Aboriginal Women's Council (YAWC) 407 Black St

• **Yukon First Nations and Indigenous people**

Supports Indigenous women, girls and gender-diverse people and their families in Yukon and Northern British Columbia with hands-on care, emergency services, research and advocacy. Outreach and healing initiatives focus on, but are not limited to: inequality, violence, trauma and issues of colonization. **M-F, 8:30am-4pm**

info@yawc www.yawc.ca

867 667 6162 or **1 866 667 6162** toll free



Additional Related Listings

Bibia Nàtsät (Strong Babies) Program Council of Yukon First Nations

• **Yukon First Nations and Indigenous people** [p.7](#)

Family Support Ta'an Kwäch'än Council

• **Ta'an Kwäch'än Council Citizens** [p.10](#)

Alcohol + Narcotics Support Groups

Al-Anon 407 Black St

Provides a mutual support program for people whose lives have been/ are being affected by someone else's drinking. By sharing common experiences and applying the Al-Anon principles (spiritual/non-religious), families and friends of alcoholics focus on their own lives to create positive changes that are not dependent on the actions of the person drinking. Call for all information and regular meeting times/schedule.

867 334 8470

Alcoholics Anonymous Yukon (AA) District 52 Visit website for full schedule

Provides a network of free support meetings (in person and online) for individuals looking to stop drinking. The 12-step program is based on one alcoholic helping another. The only requirement for membership is a desire to stop drinking. www.bcyukonaa.org > Meetings > use the *Everywhere* drop-down to select your location

1 833 985 6622 toll free



Meeting Guide Free meeting-finder app. Provides online access to a list of AA meetings and resources. The Meeting Guide is

available for iOS and Android. Download on Google Play, the App Store or at www.bcyukonaa.org

Narcotics Anonymous (NA)

Facilitates an abstinence-based self-help support group for people who are recovering from drug addiction. Based on the 12-step principles of Alcoholics Anonymous (AA).

W, 7pm-8:30pm at Inclusion Yukon: 4230 4th Ave, Suite 7

F, 7pm-8:30pm at Yukon Employees Union 2285 2nd Ave, back entrance

Su, 7pm-8:30pm at Inclusion Yukon: 4230 4th Ave, Suite 7

Recovery Group Sarah Steele Building, 609 Steele St, Room 312
Provides a weekly drop-in group (no registration) to support or abstain from substance use. A safe space for you to share, listen to others and receive guided support. (Attendees are alcohol and drug-free at the time of meetings/in the meeting space. **W, 3pm-4:15pm**
867 456 3838 or **1 866 456 3838** toll free

SMART Recovery Yukon Contact for address
Offers a self-help/self-empowerment program dedicated to providing the tools and information to overcome addictive behaviours, defeat harmful activities and lead a balanced life. For information on free in-person meetings, email or check Facebook page. For multiple daily online meetings visit website (signing up online is free and anonymous).
smartrecoveryyukon@gmail.com www.smartrecovery-canada.ca
SMART Recovery Yukon on Facebook
867 333 9511

Neurodivergent Supports

Fetal Alcohol Syndrome Society Yukon (FASSY) 1205 Black St, Suite 20
Supports people who are living with Fetal Alcohol Spectrum Disorder (FASD and/or Prenatal Alcohol Exposure (PAE. Those living with FASD and/or PAE and their family/caregivers can access drop-in services Monday to Friday to discuss advocacy, education and other system-navigation supports. Intakes are available for those who wish to co-create a care plan for support. Individuals will be connected with an Outreach Worker at a later date (spaces are limited).
M,W-F, 8:30am-5pm closed 12pm-1pm, open T, 12pm-5pm
info@fassy.org www.fassy.org **867 393 4948**

Inclusion Yukon 4230 4th Ave, Suite 7 (p.23)
Provides advice and advocacy to people with neurodevelopmental disabilities. Appointments can be walk-in or made in advance.
M-F, 9am-2pm www.inclusionyukon.org **867 667 4606**

LDay Centre for Learning 128A Copper Rd • **Ages 5-99, learners with learning difficulties or disabilities**
Supports learners of all ages with learning difficulties or disabilities. Services include tutoring for school-aged children, coaching for youth and adults with executive function challenges, peer support for Traumatic Brain Injury, a resource library, and more.
M-F, 9am-4:30pm office hours vary, call to set up an appointment
office@ldayukon.com www.ldayukon.com **867 668 5167**

 **Additional Related Listings** **Autism Yukon** p.7

Smoking Cessation

Quitpath Government of Yukon 305 Jarvis St

Offers free 24-week kits of nicotine replacement products, one-to-one coaching and hands-on tools to prepare for living nicotine-free. For individuals who are ready to stop smoking, vaping or using commercial tobacco products. Call or email to learn about signing up. A Quitpath representative will respond within 48 hours.

M-F, 8:30am-4:30pm closed 12pm-1pm info@quitpath.ca

www.quitpath.ca **1 866 221 8393** toll free

Smokers' Helpline The Canadian Cancer Society

Provides a free, confidential phone line offering support, strategies and information on quitting smoking, vaping and tobacco use. The website offers a 24/7 free online service with forums, personalized tools to help people with their smoking cessation plan and live chats for support.

24 hours a day, 7 days a week, closed on statutory holidays

www.smokershelpline.ca **1 877 513 5333** toll free

Talk Tobacco The Canadian Cancer Society

Offers a free and confidential program providing culturally appropriate support and information about quitting smoking, vaping and commercial tobacco use for First Nations, Inuit, Métis and urban Indigenous communities. Learn about the methods and benefits of quitting: talk to a Quit Coach over live chat or text, or call to get started.

www.talktobacco.ca Text CHANGE to **123456**

1 833 998 8255 (TALK) toll free



Household Items

Dawson City Thrift Store St. Paul's Anglican Church, Church St

• Dawson City

Sells a small collection of household items, kitchenware and dishes.

Sa, 11am-3pm + M, 6pm-8pm **Dawson City Thrift Store** on Facebook

Free Stores Government of Yukon Solid Waste Facilities/Transfer Stations/Municipally-run Waste Management Facilities

Provides free second-hand household items.

The following locations host Free Stores: Carcross, Champagne, Dawson City, Deep Creek, Destruction Bay, Haines Junction, Marsh Lake, ➔

Mayo, Mount Lorne, Ross River and Tagish. Visit webpage and click on chosen location for Free Store days and times. www.yukon.ca > Waste and recycling > Garbage > Find out where to bring your garbage

Haines Junction Thrift Shop Basement of the Anglican Log Church, Alaska Hwy • [Haines Junction](#)
Sells a small collection of household items, kitchenware and dishes. Almost everything under \$5. **Sept-May: Th, 2pm-6pm 867 634 2512**

Love2Thrift Whitehorse Community Thrift Store 4230 4th Ave, Suite 9A
Sells a small collection of household items, kitchenware/dishes and lamps. **Th-Sa, 10am-5pm** love2thriftyukon@gmail.com
www.love2thriftyukon.ca **867 334 9233**

Raven's Reuseful 100 Galena Rd
Sells second-hand kitchenware, dishes, small appliances/lamps and a small selection of household furniture.
W-Sa, 10am-4:30pm www.ravenrecentre.org > Reuse > Raven's Reuseful
867 667 7269 ext 8

Safe at Home Society Yukon (SAHS) 310 Alexander St
Provides free furniture and household items that have been received by donation-- selection varies greatly. Stock can include large furniture (beds, dressers, tables, chairs, etc.) to small appliances, bedding and utensils. Items available on a first come, first served basis, and specific items can be requested for when/if they are donated. SAHS also offers vouchers (limited quantity) for free household items at Love2Thrift (p.51). Pick up vouchers at the SAHS office.
M-F, 8:30-4:30pm closed 12pm-1pm
admin@safeathomeyukon.ca www.safeathomeyukon.ca
867 332 0630

Yukon Helpers Network • [Online](#)
Offers a website and Facebook page where free or very low-cost household items and furniture are frequently posted.
dispatch@yukonhelpersnetwork.com
www.yukonhelpersnetwork.com



Housing Assistance

Canada-Yukon Housing Benefit Yukon Housing Corporation 410 Jarvis St

- Ages 18+, individuals with citizenship, permanent residency or refugee status and Yukon residency for at least 3 months (not available to individuals receiving social assistance)

Provides direct, ongoing assistance to low-to-moderate income Yukon renters to help cover their monthly housing costs. The benefit amount is determined by a household's size and income. All information, eligibility criteria, application forms and details on required documents are found at the web path below. **M-F, 8:30-4:30** housingbenefit@yukon.ca

www.yukon.ca > Housing and Property > Apply for a Rent Subsidy

867 667 5712 or **1 800 661 0408** toll free Yukon region

Canada-Yukon Housing Benefit — Gender-Based Violence Grant

- Ages 18+, Yukon residents experiencing gender-based violence

Offers immediate financial support to help survivors of gender-based violence maintain and/or secure housing so they do not have to return to an unsafe situation. The Grant can provide assistance with moving costs, damage deposit and other housing payments. Applications must be completed with an intake worker at an approved organization such as the Council of Yukon First Nations, the Safe at Home Society or the Victoria Faulkner Women's Centre. All Grant information is found at the web path below.

www.yapc.ca > What We Do > Fund Administration > Gender-Based Violence Grant

Canada-Yukon Housing Benefit — Gender-Based Violence Subsidy

Yukon Housing Corporation 410 Jarvis St

- Ages 18+, individuals with citizenship, permanent residency or refugee status, Yukon residency, and are a survivor of gender-based violence

Provides financial assistance to low-to-moderate income Yukoners who are survivors of gender-based violence with their monthly housing costs. The Subsidy helps to maintain safe housing for up to 18 months. All information, eligibility criteria, application forms and details on required documents are found at the web path below.

M-F, 8:30-4:30 gbvhousingbenefit@yukon.ca

www.yukon.ca > Housing and Property > Funding and Loans

867 667 5712 or **1 800 661 0408** toll free Yukon region

Grey Mountain Housing Society 211 Main St, Suite 200

• **People of Indigenous ancestry**

Provides rent-geared-to-income housing and a selection of affordable, fixed-rent units to community members of Indigenous ancestry with low income. Applicants complete and submit a Rental Inquiry Form. When a suitable unit becomes available, clients are contacted to complete the application process and provide supporting documentation. The Rental Inquiry Form is found at: www.gmhousing.ca or picked up at the office. Call or email for hours tenant.officer@gmhousing.ca **867 633 4880**

Housing Navigation Supports Blood Ties Four Directions Centre

6189 6th Ave • **To become a member, call or drop in to book an intake**

Provides access to housing navigation, assistance with housing searches, rent-geared-to-income related applications and follow-up, maintaining housing, eviction prevention and advocacy. Housing-related services are offered at the Drop-In program by the Wellness Coordinator and Outreach Workers. M-F, 8:30am-4:30pm closed 12pm-1pm
www.bloodties.ca **867 633 2437**

Residential Tenancies Office (RTO) 307 Black St, First Floor

Provides information to landlords and tenants about the Yukon Residential Tenancies Act and offers access to dispute resolution services. Visit the website for the Act, forms, and all information on landlord and tenant responsibilities.

M-F, 8:30am-4:30pm closed 12pm-1pm rto@yukon.ca

www.yukon.ca > Housing and property > Landlords' and tenants' responsibilities **867 667 5944** or **1 800 661 0408** ext 5944 toll free

Safe At Home Society Yukon (SAHS) 310 Alexander St

Connects clients who are experiencing, or are at imminent risk of homelessness with the Coordinated Housing Access Team. The team works to match vulnerable clients with housing and support resources, in order of priority. M-F, 8:30am-4:30pm closed 12pm-1pm
admin@safethomeyukon.ca www.safethomeyukon.ca
867 332 0630

Yukon Housing Corporation Government of Yukon

• **Yukon residents who have lived in the territory for 12 continuous months**

Provides housing in Whitehorse and Yukon communities to single and family applicants with low household income who cannot obtain affordable and suitable housing in the private market. Eligibility criteria, an explanation of Rent-Geared-to-Income and the application package are found online. Waitlist lengths vary per community, and applicants are encouraged to email or call the Whitehorse or 

toll-free number with any questions, as mistakes or incomplete packages can cause delays in processing. Applicants calling from Yukon communities may be connected with the Territorial Agent in their area.
ykhouse@yukon.ca www.yukon.ca > Housing and property > Social housing tenant supports > Apply for social housing
867 667 5759 or **1 800 661 0408** toll free Yukon region

Additional Related Listings

Pioneer Utility Grant Government of Yukon

- Age 65+, Yukon resident **p.30**

Rural Pregnant Mom's Suite Victoria Faulkner Women's Centre

- People who identify as women or outside the gender binary and their children **p.41**

Safe at Home Society Yukon **p.31**

Utility Payment Program Queer Yukon Society

- Online, self-identify as a member of the 2SLGBTQIA+ community and are currently experiencing housing insecurity or homelessness **p.31**



Internet + Computers

Most fast food chain locations in Whitehorse have free Wi-Fi with purchase

BGCY Drop-In BGC Yukon (BGCY) 306A Alexander St (p.20)

- **Ages 12-17 + 18-29** Provides free access to computers with internet, printing and Wi-Fi during Drop-In hours. **Call for Drop-In days and times**
Drop-In Youth Centre: ages 12-17 or Drop-In Age-Out: ages 18-29
ypd@bgcyukon.com www.bgcyukon.com > Programs > Core Programs
867 393 2824

Blood Ties Four Directions Centre 6189 6th Ave (p.20)

- **To become a member, call or drop in to book an intake**
Provides free access for members to computers with internet and printing during Drop-In hours.
M-F, 8:30am-4:30pm closed 12pm-1pm www.bloodties.ca
867 633 2437

Canada Games Centre (CGC) 200 Hamilton Blvd (p.21)

Offers free public Wi-Fi. View website or call for seasonal hours of operation. www.whitehorse.ca/cgc **867 668 8360**

Community Access Drop-In BGC Yukon (BGCY) 306A Alexander St (p.21)

• **Ages 0-29, and families with children and youth**

Provides free access to computers with internet, printing and Wi-Fi during Drop-In hours. **Su, 12pm-6pm** ypd@bgcyukon.com
www.bgcyukon.com **867 393 2824**

Fetal Alcohol Syndrome Society Yukon (FASSY) (p.21)

1205 Black St, Suite 20

Provides free access to computers with internet during Drop-In hours.

Call or email for Drop-In hours info@fassy.org www.fassy.org

867 393 4948

Frank Slim Building Shipyards Park, 2237 2nd Ave

Offers free public Wi-Fi.

M-F, 9am-4pm + Sa-Su, 11am-4pm

Queer Yukon Society 4230 4th Ave, Unit 10, Entrance on Baxter St

• **2SLGBTQIA+ community** (p.22)

Provides free access to computers with internet, printing and Wi-Fi during Drop-In hours. **Check website for Drop-In times and days**
www.queeryukon.com

Victoria Faulkner Women's Centre (VFWC) 503 Hanson St (p.22)

• **People who identify as women or outside the gender binary and their children** Provides free access to computers with internet, printing and Wi-Fi during Drop-In hours. **T-Th, 11am-3pm + F-Sa, 1:30pm-8pm**
dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693

Visitor Information Centres Government of Yukon

Beaver Creek, Carcross, Dawson City, Haines Junction + Watson Lake

• **Five Yukon communities**

Provide free Wi-Fi. **April 30-October 1, 8am-8pm**

www.yukon.ca > Driving and transportation > Travel in the Yukon > Find a visitor information centre



Whitehorse Visitor Information Centre

Government of Yukon 100 Hanson St

Provides free Wi-Fi.

May 1-September 30: 7 days week, 8am-8pm

October 1-April 30: M-F, 8:30am-5pm + Sa, 10am-2pm

www.yukon.ca > Driving and transportation > Travel in the Yukon > Find a visitor information centre **867 667 3084**

Yukon Anti-Poverty Coalition (YAPC) 509 Hanson St (p.5)
Provides free access to a computer with internet during office hours.
M-F, 9am-4pm info@yapc.ca www.yapc.ca
867 334 9317

Yukon Public Libraries Government of Yukon

• 15 locations across the Yukon

Provide free access to Wi-Fi and computers with internet at all 15 public libraries. Some libraries have unlimited, high-speed internet. Most have printing available. yukonlibraries@yukon.ca
www.yukonlibraries.ca > Find your library **867 667 5239**



Legal Supports

Child Welfare Liaison and Court Support Ta'an Kwäch'än Council (TKC)

311 Ray St, Suite 700 • [Ta'an Kwäch'än Council Citizens](#)

Provides free support to Citizens if Family and Children's Services advise Ta'an Kwäch'än Council of any situation where a TKC family may be in breach of the Yukon Child and Family Services Act. The Family Support Worker works in collaboration with Family and Children's Services staff, helps families navigate the Child Welfare and Justice system, can accompany families to court and assists with supports and referrals according to family's needs and wishes.

Contact: the Family Support Worker, Wellness Department

M-F, 8:30am-4:30pm www.taana.ca > Departments > Wellness and Development > Wellness **867 668 3613**

Council of Yukon First Nations Justice Programs Council of Yukon First Nations (CYFN) 2166 2nd Ave • [Yukon First Nations and Indigenous people](#)

Provides services that aim to identify and eliminate barriers between First Nation citizens and the criminal justice system. Staff provide information, basic counselling and the interpretation of documents, Acts, guidelines, Criminal Code, regulations and more. The Justice Programs collaborate with other CYFN departments, First Nation justice workers, justice committees and various departments within Yukon Government. Programming includes the Indigenous Courtworker Program and the Reintegration Program. **M-F, 8:30am-4pm closed 12pm-1pm**

www.cyfn.ca > Services > Justice Programs
867 393 9200

Family Law Information Centre (FLIC) Government of Yukon

2134 2nd Ave, First Floor

Provides free services to anyone who needs information about Yukon family law matters. Staff members are neutral parties and do not take the place of/are not lawyers and cannot offer any legal advice/strategies. Staff can offer some assistance with the completion of court forms, notarize court forms (free), provide information and answer questions about family law. The office has computers for the public to access FLIC online self-help guides and prepare court forms. The website contains a list of some of the most requested self-help guides and offers information on registering for free online group workshops covering multiple separation and divorce topics. Drop in or call. **M-F, 9am-4pm**
flic@yukon.ca **www.yukon.ca** > Legal and social supports > Family law > Find out about the Family Law Information Centre (FLIC)

867 456 6721 or **1 800 661 0408** toll free

Meet with a Lawyer Certificate Law Society of Yukon

104 Elliott St, Suite 304 • **\$30**

Offers the opportunity to meet with a lawyer for half an hour at a very reduced rate (\$30). The meeting is to determine if the issue is a legal one by providing the client with legal information and answering basic, high-level questions. This assessment allows the client to choose to pursue the issue through the justice system or to pursue other non-legal community resources and services. Pick up a Meet with a Lawyer Certificate, a list of lawyers and information on next steps at the Law Society of Yukon office. Individuals are advised to check the short explanation and bullet point list on the web path below before visiting the office to ensure this service is a correct fit. No appointment necessary.

M-F, 8:30am-4:30pm **info@lawsocietyyukon.com**

www.lawsocietyyukon.com > Meet with a Lawyer

867 668 4231 accepts collect calls

Record Suspension Program Connective • 19+

Assists individuals with the process of applying for a record suspension (formerly called a pardon). Applicants are helped with every step of the process including administrative support, navigating barriers and financial assistance to cover any fees associated with the application. Applicants must have completed their sentence and parole or probation, paid all court fines in full and finished the associated wait time. Call or email for information on associated wait times and how to get started.

M-F, 9am-5pm **record.suspension@connective.ca**

www.connective.ca > Services > Justice Services **1 604 315 2046**

Residential Tenancies Office (RTO) 307 Black St, First Floor

Provides legally binding dispute resolution when issues arise that cannot be resolved by landlords and tenants. Staff can also inform individuals about the rights and responsibilities of landlords and tenants as set out in the Residential Tenancies Act.

M-F, 8:30am-4:30pm closed 12pm-1pm rto@yukon.ca

www.yukon.ca > Housing and property > Landlords' and tenants' responsibilities **867 667 5944** or **1 800 661 0408** ext **5944** toll free

Victim Services

Advocates for victims dealing with a range of different crimes. It does not matter if the victim has reported the crime, a charge has been laid or if there has been a conviction. Provides services including crisis management, clarifying information about the court process, helping victims understand their options and rights, helping prepare victim impact statements and providing travel assistance to victims of violence. Services available to victims or witnesses of a crime, friends and family members of a victim and support/service providers.

victim.services@yukon.ca www.yukon.ca > Legal and social supports > Supports for victims of crime > Find out about Victim Services

No appointment needed:

867 667 8500 212 Main St, Suite 210 **M-F, 8:30am-4:30pm** Whitehorse

867 993 5831 813B 3rd Ave **M-F, 8:30am-4:30pm** Dawson City

867 536 2541 820 Adela Trail **M-F, 8:30am-4:30pm** Watson Lake

After hours call VictimLink BC **1 800 661 0408** toll free (p.18)

Yukon Legal Services Society (YLSS) 2131 2nd Ave, Suite 101

Provides lawyers for free or at very low cost to eligible Yukoners who need legal representation but cannot afford to pay (known as Legal Aid). Offers professional legal services in criminal, family, child protection, mental health and poverty law. YLSS lawyers work at different firms throughout Whitehorse, do not work for the government and aim to improve access to justice. The website has an FAQ page with information on which Acts are covered by Legal Aid, the financial eligibility requirements, how to apply, and information on what to expect when working with Legal Aid. It also lists free legal services available to all Yukoners regardless of income.

M-F, 8:30am-4:30pm closed 12pm-1pm

intake@legalaid.yk.ca www.yukonlegalaid.ca

867 667 5210 ext **1** or **1 800 661 0408** ext **5210** toll free



Youth Criminal Law Yukon Legal Services Society (YLSS)

- Ages 12-17, have been charged with a crime

Provides automatic eligibility to receive a free lawyer (known as Legal Aid), regardless of income (clients still have to apply). Youth/guardian/parent can contact YLSS immediately or contact the YLSS duty counsel lawyer at the next court appearance. The duty council lawyer can assist with the process of applying for Legal Aid.

M-F, 8:30am-4:30pm closed 12pm-1pm

intake@legalaid.yk.ca **www.yukonlegalaid.ca**

867 667 5210 ext **1** or **1 800 661 0408** ext **5210** toll free

Yukon Public Legal Education Association (YPLEA)

2131 2nd Ave, Suite 102

Provides free confidential legal information to all Yukoners. YPLEA does not provide legal advice or representation. Lawyers provide a clear understanding of Yukoner's legal rights, answer questions and explain legislation and legal processes, assist with forms and general navigation, make referrals to associated services in the community and maintain an up-to-date library of resources regarding family law, wills and estates, adult protection and more. The website provides FAQ's about the four most requested topics in easy-to-access sections. Call for an appointment. Drop-ins are still welcome, but due to extremely long wait times, appointments are recommended.

M-F, 9:30am-3:30pm closed 12pm-1pm

admin@yplea.com **www.yplea.com**

867 668 5297 or **1 866 667 4305** toll free Yukon region



The Law Line Yukon Public Legal Education Association (YPLEA)

Provides the same free confidential services available through the YPLEA main office, but over the phone. Lawyers are available to answer your questions: **M-F, 9:30am-3:30pm closed 12pm-1pm**

867 668 5297 or **1 866 667 4305** toll free Yukon region



Mail

Most shelters and transitional housing accept C/O mail

Canada Post Office General Delivery • People without a fixed address

Provides the ability to have personal letter mail delivered for free to the Post Office of your choice. Must present government-issued photo ID when collecting mail. Newcomers can collect for up to four months without ID. General Delivery mail must use the following format: [Name of recipient], General Delivery, Post Office, [Street, Address], [City], Yukon, [Postal Code]

www.canadapost.ca > Tools (drop-down) > Find a Post Office

Safe at Home Society Yukon (SAHS) 310 Alexander St

• People without a fixed address

Provides access to a free, secure postal box address. SAHS staff collect mail several times a week and it can be picked up, in person with ID, at the main office. Service does not include calls when mail arrives, and clients are encouraged to email, call or drop in to pick up or inquire about their deliveries. Use address:

[Name of recipient] PO Box 440, 108 Elliot St, Whitehorse, Yukon, Y1A 6C4
M-F, 8:30-4:30pm closed 12pm-1pm

admin@safeathomeyukon.ca www.safeathomeyukon.ca

867 332 0630

The Landing Pad, Emergency Youth Shelter BGC Yukon (BGCY)

Call/email for address • Ages 17-24

Provides the ability to have personal letter mail delivered for free to the Landing Pad. Pick up during open hours.

M-F, 4pm-8am + Sa-Su, 24 hours a day

iysd@bgcyukon.com www.bgcyukon.com

867 332 2763 answered 24 hours a day, 7 days a week

Victoria Faulkner Women's Centre (VFWC) 503 Hanson St • People who identify as women or outside the gender binary and their children

Provides the ability to have personal letter mail delivered for free to the centre. Pick up during Drop-In hours.

Use address: [Name of recipient] C/O VFWC, 503 Hanson St, Whitehorse, Yukon, Y1A 1Y9

T-Th, 11am-3pm + F-Sa, 1:30pm-8pm

dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693



Public Laundry, Showers + Washrooms

Public Laundry

Family Hotel Laundromat 314 Ray St

Multiple sized washers starting at \$2.50. Dryers: 5 minutes for \$0.25.
Change machine on site. **7 days a week, 7am-11pm**
info@destinationhotels.ca **867 668 5558**

Kluane Park Inn 996 Alaska Hwy • [Haines Junction](#)

Two sized washers: \$3 and \$6. Dryers 45 minutes for \$3. Loonies only.
24 hours a day, 7 days a week 867 634 2261

Norsetown Laundry 4213 4th Ave

Two sized washers: \$6 and \$10. Dryers 30 minutes for \$3.
7 days a week, 9am-6pm 867 667 6113

YEU Community Laundry Night Yukon Employees' Union + Whitehorse
United Church 314 Ray St

Offers an evening of free laundry at the Family Hotel Laundromat. (p.61)
Provides tokens for washers and dryers (no limit), laundry soap and dryer
sheets. Snacks and some activities available for children.
The second Tuesday of each month, 6pm-9pm 1 888 938 2331 (YEU)

Public Showers

*Most RV sites and community swimming pools have access to
public showers seasonally, approximately June-August*

Airport Chalet 91634 Alaska Hwy

Provides three options:
20 minutes for \$7, 30 minutes for \$9.70, 40 minutes for \$11.80.
Towel rental for \$5. **7 days a week, 6am-11pm 867 668 2166**

Canada Games Centre (CGC) 200 Hamilton Blvd

Access to public showers with admission fee (under \$10). Family and
accessible showers available. View website or call for fees and seasonal
hours of operation. www.whitehorse.ca/cgc **867 668 8360**

Kluane Park Inn 996 Alaska Hwy • [Haines Junction](#)

Offers two shower rooms, coin-operated, four minutes for \$2.
24 hours a day, 7 days a week 867 634 2261

Otter Falls Cutoff KM 1546 Alaska Hwy • 30kms south of Haines Junction
Offers two shower rooms, \$10 per shower.
7 days a week, 8am-8pm **867 634 2812**

Takhini Gas Station Junction of Hot Springs Rd + North Klondike Hwy
Offers two shower rooms. \$7 per shower, 45 minute time limit.
7 days a week, 7:30am-8pm **867 393 3376**

Public Laundry + Showers at Organizations

Most shelters have access to public showers during the day/drop-in hours, p.64

BGCY Drop-In BGCY Yukon (BGCY) 306A Alexander St (p.20)

• Ages 12-17 + 18-29 Provides access to a free shower with towel, shampoo and soap during Drop-In hours.

Call for Drop-In days and times

Drop-In Youth Centre: ages 12-17 or Drop-In Age-Out: ages 18-29

ypd@bgcyukon.com www.bgcyukon.com > Programs > Core Programs

867 393 2824

Community Access Drop-In BGCY Yukon (BGCY) 306A Alexander St (p.21)

• Ages 0-29, and families with children and youth

Access to a free shower with towel, shampoo and soap during Drop-In hours. Su, 12pm-6pm ypd@bgcyukon.com www.bgcyukon.com

867 393 2824

Queer Yukon Society 4230 4th Ave, Unit 10, Entrance on Baxter St (p.22)

• 2SLGBTQIA+ community

During Drop-In hours: provides free use of washer, laundry soap and dryer. A fully accessible shower with towel, shampoo, conditioner, soap, body wash and free locker use. Access to free gender gear and period products. **Check website for Drop-In days and times**

www.queeryukon.com

Victoria Faulkner Women's Centre (VFWC) 503 Hanson St (p.22)

• People who identify as women or outside the gender binary and their children

During Drop-In hours: provides free use of washer, laundry soap and dryer. Access to free shower with towel, toiletries and Period Pantry.

T-Th, 11am-3pm + F-Sa, 1:30pm-8pm

dropin@vfwomenscentre.com www.vfwomenscentre.com

867 667 2693

Public Washrooms

Canada Games Centre (CGC) 200 Hamilton Blvd

Provides free public washrooms. View website or call for seasonal hours of operation. www.whitehorse.ca/cgc **867 668 8360**

City Hall 2121 2nd Ave

Provides free public washrooms.

M-F, 8:30am-4:30pm

Elijah Smith Building 300 Main st, First Floor

Provides free public washrooms.

M-F, 7am-5pm

Frank Slim Building Shipyards Park, 2237 2nd Ave

Provides free public washrooms.

M-F, 9am-4pm + Sa-Su, 11am-4pm

Rotary Peace Park Riverfront Trail, 2052 2nd Ave

Provides free seasonal public washrooms.

Approximately June-Sept

Visitor Information Centres Government of Yukon

Beaver Creek, Carcross, Dawson City, Haines Junction + Watson Lake

• **Five Yukon communities** Provide free public washrooms.

April 30-October 1, 8am-8pm

www.yukon.ca > Driving and transportation > Travel in the Yukon > Find a visitor information centre



Whitehorse Visitor Information Centre Government of Yukon

100 Hanson St Provides free public washrooms.

May 1-September 30: 7 days week, 8am-8pm

October 1-April 30: M-F, 8:30am-5pm + Sa, 10am-2pm

www.yukon.ca > Driving and transportation > Travel in the Yukon > Find a visitor information centre **867 667 3084**

Whitehorse Public Library Kwanlin Dün Cultural Centre, 1171 Front St

Provides free public washrooms.

7 days a week, hours vary.

www.yukonlibraries.ca > Find your library > Whitehorse Public Library

867 667 5239



Shelters + Transitional Housing

Dawson City Women's Shelter (DWS) Call for address

• Dawson City, women, (transgender and cisgender), gender-diverse individuals and their children

Provides safe, free, confidential transitional housing and drop-in day-use services. Day-use and tenant amenities include showers, laundry, personal supplies (toiletries, period products etc.) and a warm and welcoming drop-in area. Staff can provide supportive listening and validation, safety planning, assistance with new housing searches, resources and support to find a safe place for tenant's pet(s). DWS offers the option of Third Party Reporting for survivors of sexualized assault who are 19 or older. **Drop-in day services: 7 days a week, 9am-7pm**
Emergency Shelter: 24 hours a day, 7 days a week
shelterdirector@northwestel.net www.dawsonwomensshelter.com
867 993 5086 24-hour support line and line for shelter

Family Preservation Wellness Centre Council of Yukon First Nations (CYFN) 10 Eldorado Dr **Please note: this is not a drop-in shelter.**

Individuals are encouraged to reach out to the contact information below to complete an application with Family Preservation Services.

• Yukon First Nations, Indigenous and LGBTQ2S+ women and their children

Provides women and children fleeing violence with free, safe and secure temporary housing. Guests can stay at the centre for up to 90 days and have access to supportive, culturally-relevant programming, meals, and shared dining, cultural, living and outside spaces.

M-F, 8:30am-4:30pm closed 12pm-1pm (office hours for inquiries)

family.preservation@cyfn.net www.cyfn.ca > Services > CYFN Family Preservation Wellness Centre

867 393 9200 or **1 833 364 0509** toll free

Help and Hope For Families Call for address

- **Watson Lake, women, gender-diverse individuals and their children**

Provides a free, safe, first-stage transition home for women and gender-diverse individuals with or without children. (Male youth up to 14-years of age are welcome.) Guests can be fleeing family violence of any kind or experiencing homelessness and needing support while in a state of transition. Provides a safe and supportive living environment with access to clothing, toiletries, nutritious meals, resources, referrals and additional supports as needed. **24 hours a day, 7 days a week**
edhhfs@northwestel.net

867 536 7233 24-hour line, confidential, accepts collect calls

Jëje Zho Men's Shelter and Transitional Home 1217 2nd Ave

- **Dawson City, any person who identifies as male**

Provides safe, free emergency shelter and drop-in day-use services. (Jëje Zho also contains residential units, supported living and on-site care for those experiencing addiction and seeking mental health supports.) Day-use and tenant amenities include showers, laundry, personal supplies (toiletries, towels etc.), harm reduction supplies and three meals daily. Staff can provide supportive listening and validation, referrals and other supports as needed. Intake curfew for overnight guests is 12am. (No intakes from 12am-8am.) **www.trondek.ca 867 993 6874**

Kaushee's Place Yukon Women's Transition Home Call for address

- **Women, gender-diverse individuals and their children**

Provides safe, free, confidential transitional housing for up to 60 days for women, gender-diverse individuals and their children experiencing violence. Provides transportation to shelter, drop-in or over-the-phone services for safety planning and support and accompaniment to appointments. Continued support options and plans (including Betty's Haven) are made with clients.

24 hours a day, 7 days a week, 365 days a year

867 633 7720 for non-emergency situations

867 668 5733 24-hour crisis line confidential, accepts collect calls.

The Landing Pad, Emergency Youth Shelter BGC Yukon (BGCY)

Call for address • [Ages 17-23](#)

Provides a free place for youth in need of shelter and other supports to 'Land'. Youth can arrive (no appointment or call necessary) anytime during the early evening or night and find a safe bed and a supportive space. Guests have access to showers, toiletries, laundry and nutritious meals. Resources and supports are available for youth to engage in identifying life skills they deem necessary to be confident, safe and successful young adults. **M-F, 4pm-8am + Sa-Su, 24 hours a day**
iysd@bgcyukon.com www.bgcyukon.com

867 332 2763 answered 24 hours a day, 7 days a week

Whitehorse Emergency Shelter (WES) Connective 405 Alexander St

• [Ages 19+](#)

Provides free emergency shelter and drop-in day-use services. Day-use and guest amenities include showers, laundry, personal supplies (toiletries, towels, period products etc.), harm reduction supplies, two meals and two snacks daily. Overnight guests also receive dinner and an evening snack. Staff can provide supportive listening and validation, de-escalation and other supports as needed.

24 hours a day, 7 days a week, 365 days a year

wes@connective.ca www.connective.ca > Services > All Services > select Yukon from *Regions* dropdown **867 455 2820**



Tax Clinics + Tax Support

Year-Round Tax Clinics + Support

Community Volunteer Income Tax Program (CVITP)

Provides a list of free walk-in, virtual or drop-off tax clinics.

www.canada.ca > Taxes > Income tax > Personal income tax > How to file > Free tax clinics > Find a clinic / click on Directory

FASSY Tax Clinic Fetal Alcohol Syndrome Society Yukon (FASSY)

1205 Black St, Suite 20

Provides free tax completion and filing for individuals with low income and simple tax situations. Tax clinic will complete current and prior years. Appointments are drop-in only, first come, first served, and one year will take approximately one hour to complete.

M,W-F, 8:30am-5pm closed 12pm-1pm and open T, 12pm-5pm
info@fassy.org www.fassy.org **867 393 4948**

Northern Service Centre The Canada Revenue Agency (CRA)

Elijah Smith Building, 300 Main St, Suite 222

Provides a year-round presence for all Yukoners to receive northern-specific help with their tax questions and obligations. Services include assistance with all general inquiries, supporting clients with CRA communications (explaining letters from the CRA), clarifying the steps to accessing/applying for benefits and helping individuals register and log in to the online self-serve tool, My Account. Staff can offer high-level assistance with tax filing and direct individuals to a free tax clinic that suits their needs. Outreach Clinics to Yukon communities are scheduled throughout the year and additional visits can be requested by organizations. **M-F, 8:30-4pm closed 12pm-1pm**

1 866 426 1527 toll free Yukon region

Safe at Home Society Yukon (SAHS) 310 Alexander St

• **All persons with income under \$55,000** Provides a free delivery service to The Salvation Army Tax Clinic. Individuals bring picture ID and their Social Insurance Number (SIN) to the SAHS office and fill in and sign a short tax form. Completed tax forms are submitted on client's behalf to The Salvation Army on Wednesdays and Thursdays each week.

M-F, 8:30-4:30pm closed 12pm-1pm admin@safethomeyukon.ca
www.safethomeyukon.ca **867 332 0630**

The Salvation Army Tax Clinic Salvation Army Church

311 Black St (Main stairs) • **All persons with income under \$55,000**

Provides free tax completion and filing for individuals with low income and simple tax situations. Tax clinic will complete current and prior years. Call to book an appointment or drop in, first come, first served.

T-Th, 10am-2pm 867 668 2337

Seasonal Tax Clinics

Yukon Learn Society Tax Clinic Yukon Learn Society

309 Strickland St, Suite 301 • **Typically runs from February to May**

Provides free tax completion and filing. Tax clinic will complete current and prior years. By appointment only for drop off or in-person meeting. Bring all slips and ID. Call between **M-F, 9am-5pm** to book an appointment. admin@yukonlearn.com www.yukonlearn.com

867 668 6280

Victoria Faulkner Women's Centre (VFWC) Tax Clinic 503 Hanson St

• **People who identify as women or outside the gender binary**

Provides free tax completion and filing for individuals with low income and simple tax situations. Tax clinic will complete current and prior years. Bring all slips and ID. Check website in March for all information.

www.vfwomenscentre.com **867 667 2693**



Whitehorse Public Transit

Where to Purchase?

Transit schedules, tickets, and passes can be obtained at: City Hall, Canada Games Centre, Petro Canada, Super A in Porter Creek and Tag's Food and Gas. Tickets and passes can also be purchased using the **Token Transit** app. Download on Google Play or the app Store.

Rider Descriptions

Adult	Age 19-59
Child/Youth	Age 5-18
Senior	Age 60 and over
Disabled	Rider must have applied and be approved before riding the Handy Bus*

* For Handy Bus application form and process visit: www.whitehorse.ca > Living in Whitehorse > Transit > Application & Services Information

One Ride

All riders, \$3 valid for a single ride. Ticket will display for 60 minutes.

Day Pass

All riders, \$7 valid until midnight.

Tickets Strips (10 tickets) Each ticket valid for 60 minutes after first use.

Adult	\$28	Up to two children under the age of five can ride for free with an accompanying adult. Youth fares apply for any additional children.
Child/Youth	\$21	
Senior	\$12	
Disabled	\$12	

Monthly Passes Valid for 31 consecutive days after first use and expire at midnight on the 31st day.

Adult	\$75	Up to two children under the age of five can ride for free with an accompanying adult. Youth fares apply for any additional children.
Child/Youth	\$56	
Senior	\$33	
Disabled	\$33	



Yukon First Nation Offices

If you are looking for information or services from your First Nation, contact them directly. They may be able to help with education and training, justice, housing, income assistance and cultural support

Carcross/Tagish First Nation www.ctfn.ca

867 821 4251 or **1 855 686 4251** toll free

Champagne and Aishihik First Nations www.cafn.ca

867 634 4200 or **1 866 803 2697** toll free

Whitehorse office: **867 456 6888**

First Nation of Na-Cho Nyäk Dun www.nndfn.com

867 996 2265

Kluane First Nation www.kfn.ca

867 841 4274 or **1 866 558 5587** toll free

Kwanlin Dün First Nation www.kwanlindun.com

867 633 7800

Liard First Nation www.liardfirstnation.ca

867 536 5200

Little Salmon/Carmacks First Nation www.lscfn.ca

867 863 5576

Ross River Dena Council www.rossriverdenacouncil.com

867 969 2277

Selkirk First Nation www.selkirkfn.com

867 537 3331

Ta'an Kwäch'än Council www.taan.ca

867 668 3613

Teslin Tlingit Council www.ttc.yt **867 390 2532**

Whitehorse office: **867 456 4806**

Tr'ondëk Hwëch'in www.trondek.ca

867 993 7100 or **1 877 993 3400** toll free

Vuntut Gwitchin First Nation www.vgfn.ca **867 966 3261** ext 0

Whitehorse office: **867 966 3261** ext 294

White River First Nation www.whiteriverfirstnation.com

867 862 7802 or **1 866 862 9736** toll free

Registration under the Indian Act Indigenous Services Canada

300 Main St, Suite 122

Provides assistance with registration under the Indian Act and applying for the Secure Certificate of Indian Status (Status Card). Outside of Whitehorse, some First Nations are able to register their Citizens directly.

M-F, 8:30am-4pm

yt-services-clientele-client-servicesyt@rcaanc-cirnac.gc.ca

www.canada.ca/indigenous-northern-yukon

867 667 3399 or **1 800 661 0451** toll free Yukon region

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HOW TO USE THIS GUIDE

This guide is for all Yukoners.

It lists service providers that offer free and low-cost services in mental and physical wellness, counselling, addictions, financial assistance, harm reduction, shelters, children and family supports, food, showers and more. All entries are in Whitehorse unless noted.

The sections in this guide are listed alphabetically. Organizations and programs are also listed in alphabetical order under each section heading. Organizations that offer more than one service may be listed in more than one section.

HELP YOURSELF. HELP SOMEONE ELSE.



**Have a service or program
you would like to advertise?**

Contact siy@yapc.ca

Canada 

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