

UNDERSTANDING HOMELESSNESS IN WHITEHORSE

Homelessness is a complex issue, and there is no single method to capture everyone. There are **two ways to count homelessness in Whitehorse**:

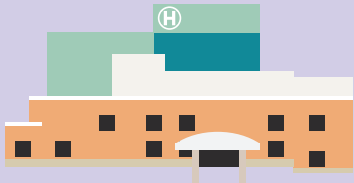
- 1. Point-in-Time (PiT) Count
- 2. Homeless Individuals & Families Information System (HIFIS)

By looking at both numbers, they can provide a fuller picture of homelessness on the same night.

What We Found on October 21, 2025

POINT IN TIME COUNT (PiT)

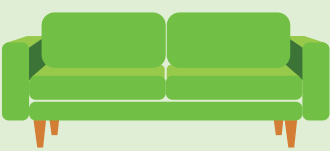
A snapshot of people experiencing homelessness surveyed by a team or staying at a sheltered location.

 2 people unsheltered	 52 people staying in emergency shelters	 Hidden homelessness not counted	 56 people staying at public institutions
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54 people experienced homelessness, **56 sheltered** in public institution

HOMELESS INDIVIDUALS & FAMILIES INFORMATION SYSTEM (HIFIS)

A shared community database of people known to be experiencing homelessness, whether or not they were seen that night.

 21 people unsheltered	 48 people staying in emergency shelters	 Hidden homelessness 92 people	 9 people staying at public institutions
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161 people experienced homelessness, **9 sheltered** in public institution

Why the Numbers Are Different

PiT Count captures	• People staying in shelters and people physically seen outside and agreeing to be surveyed • The total count of people in public institutions without housing upon exit.
• People staying in hidden locations, like temporarily with friends or family, or in motels or vehicles • People not encountered by volunteers	PiT does not capture

Why this Information is Important for Our Community

- The PiT Count shows the population of people experiencing homelessness who are visible or staying in a sheltered location like an emergency shelter.
- HIFIS data shows scale – everyone known to be experiencing homelessness regardless of whether they are visible or not.

Key Takeaway: The numbers from the PiT count and the HIFIS data should be used together