



HomeLink

**Partner with us and make a
difference in your community.**

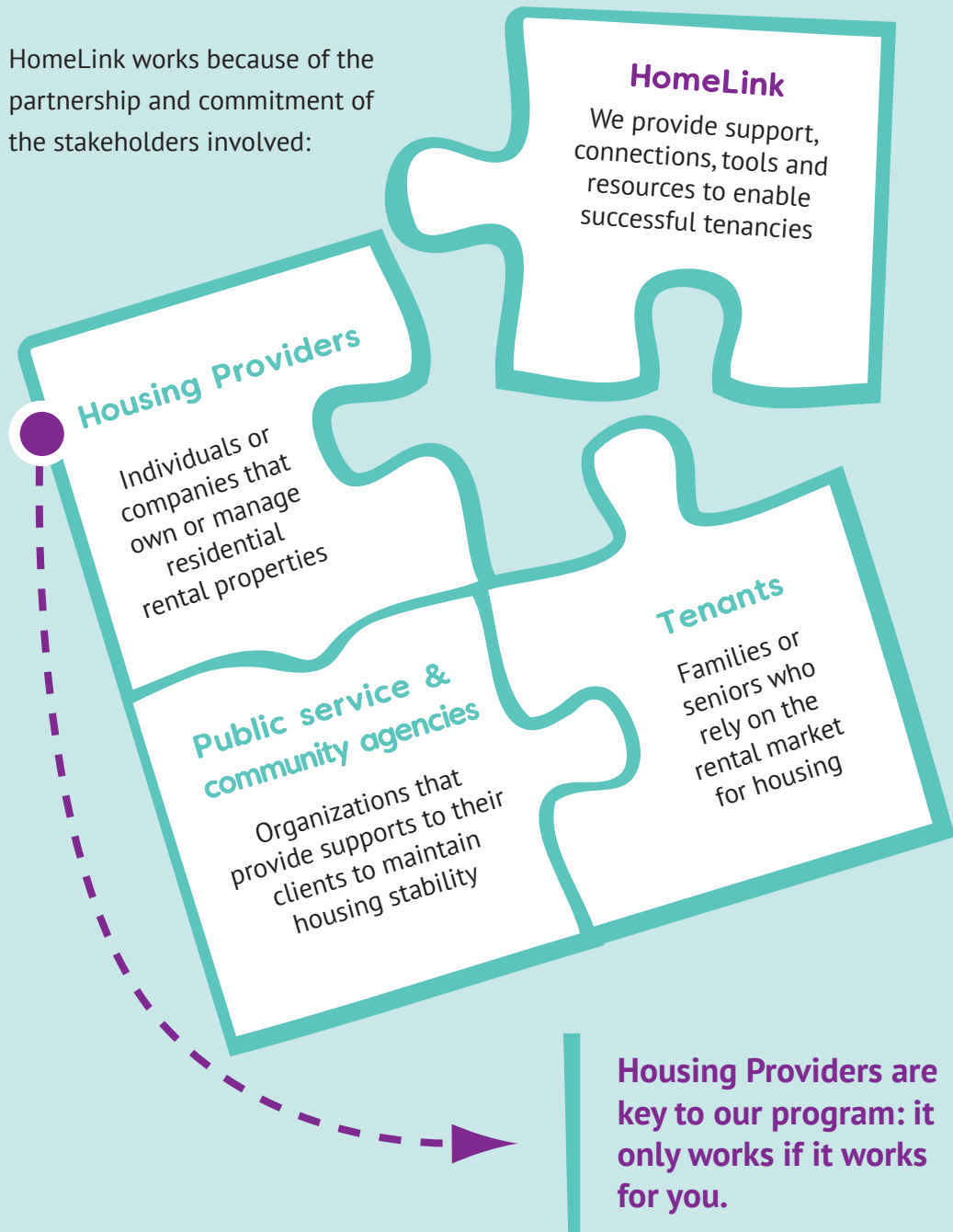
**HomeLink works to create stable tenancies that
benefit both Housing Providers and Tenants.**

We are committed to providing safe and affordable
long-term homes to seniors and families in need.

**How HomeLink works for
Housing Providers**

We all benefit from successful tenancies.

HomeLink works because of the partnership and commitment of the stakeholders involved:



Homes for seniors and families

HomeLink connects Housing Providers with seniors or families that are looking for a place to rent but have experienced barriers to stable housing. We work to create successful tenancies by reducing these barriers and ensuring supports are in place for both Housing Providers and Tenants.

The tenants in our program:

- ✓ have recent positive housing history
- ✓ have the means to pay rent on time
- ✓ commit to accessing our housing stability resources as needed

Potential Tenants are carefully matched with suitable units but you, the Housing Provider, will have the final say as to who to rent to.

We can provide you with the resources and financial support needed to address your main concerns about renting to new people (for example: damages, rental arrears, guest management).

The benefits of working with us include:

- ✓ limited turnover which saves you time and money.
- ✓ peace of mind that your investment will be protected with our carefully matched tenants or, if necessary, with our Damage Mitigation Fund.
- ✓ a single point of contact to get answers or help troubleshooting if needed.

Is your property right for HomeLink?

HomeLink focuses on housing families and seniors who are in need of safe, long-term homes.

We are looking for rental units that:

- ✓ are safe, clean and meet minimum rental standards.
- ✓ are within Whitehorse city limits.

Three and four bedroom units are in much higher demand.

We're always interested in discussing pet-friendly units and/or accessible units.

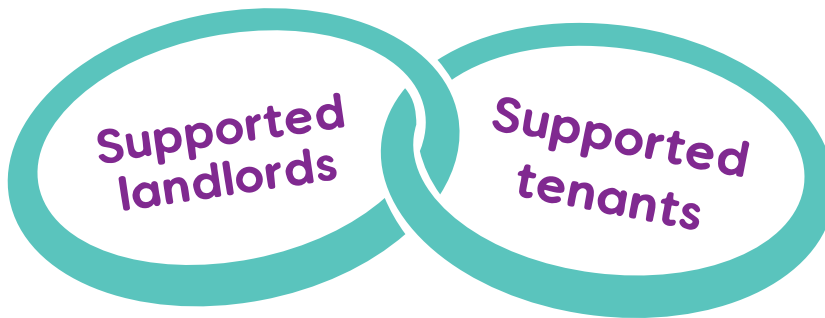
If you have any questions about the suitability of a rental unit for the HomeLink program, please get in touch with us.

Rental Unit Suitability

- ✓ clean
- ✓ safe
- ✓ smoke detectors
- ✓ required emergency exits
- ✓ suitable ventilation and heating
- ✓ near bus stop

Helping create successful tenancies right from the start

Through consultations, HomeLink has invited Housing Providers to share the biggest pain points of renting properties. These include tenant management, late rent and damages. HomeLink has been designed to deal with these concerns and make the rental relationship work well on both sides.



You choose your tenants

Rental agreements under the HomeLink program are between the Housing Provider and the Tenant. While HomeLink helps connect the Housing Provider and the Tenant, the Housing Provider still has final say over who they rent to.

We are committed to helping Housing Providers provide safe and affordable long-term homes to seniors or families in need. One of the most important steps of a successful tenancy is ensuring that the right Tenant is matched with the right Housing Provider.

We work to understand the Housing Provider's needs so that we can help find the right Tenant for their unit.



HomeLink Commitment:

- treating Housing Providers and Tenants with respect
- working with Housing Providers and Tenants to enable successful long-term tenancies
- providing connections between and responding to the concerns of Housing Providers and Tenants
- making regular check-ins with Tenants to ensure good renter behaviour
- supporting Tenants moving in and out
- supporting Housing Providers with eviction support and planning strategies if needed
- providing Housing Providers with access to the Damage Mitigation Fund should unexpected problems arise



HomeLink Housing Provider Commitment:

- offering and maintaining a safe, well-functioning rental unit
- treating people with respect, patience and understanding
- being honest and upfront
- responding quickly and respectfully to Tenant inquiries
- respecting the confidentiality of Tenants
- upholding their HomeLink program commitments and contacting HomeLink if issues arise



HomeLink Tenant Commitment:

- treating Housing Providers with respect
- treating neighbors with respect, patience and understanding
- maintaining a safe and clean rental unit
- being honest and upfront
- communicating any damages or needed repairs to the Housing Provider right away
- upholding their HomeLink program commitments and contacting HomeLink if issues arise

HomeLink Tenancies

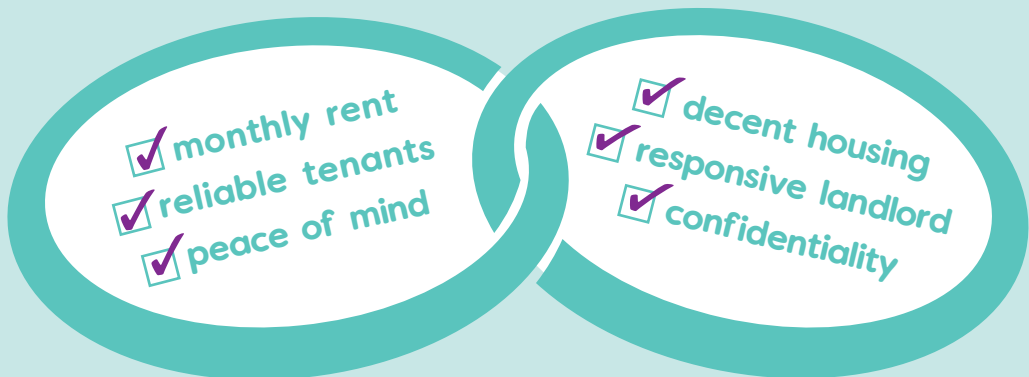
The HomeLink program runs on one year intervals starting on the first day of the lease that you sign with your Tenant. A tenancy can continue in the HomeLink program for as many one year intervals as desired.

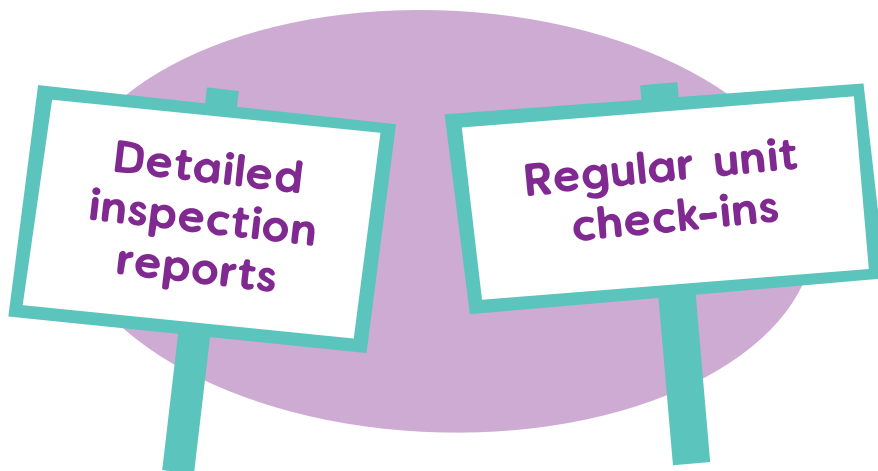
Leases in HomeLink include our program expectation of regular unit check-ins and incorporate our program policies.

A HomeLink lease is reviewed and signed yearly.

If the tenancy is going well and both you and your Tenant would like to transition out of the HomeLink program, you may do so at any time. At that point, the Tenant and the Housing Provider will sign a new lease together and move forward without HomeLink involvement.

**HomeLink tenancies can benefit both
Housing Providers and Tenants by
facilitating communication and good will.**





Protecting your rental property

It can be stressful renting your property to people that you don't know. HomeLink has been developed to minimize the risk to your property. HomeLink is designed to respond if – and ideally before – things go wrong.

1. HomeLink conducts a detailed inspection report with photos prior to a rental unit being included in the program. At the lease signing, the stakeholders will confirm that the unit inspection looks correct and add any damages that they may see. All parties will sign the inspection report at that time.
2. The inspection report will be kept on file and be sent to both the Housing Provider and the Tenant so that it can be used as a reference guide for when the tenancy ends. **An inspection will be completed at the end of the HomeLink program to ensure any damages are repaired.**
3. HomeLink will do routine **unit check-ins** on regular intervals in order to:
 - ensure HomeLink compliance.
 - facilitate communication and an amicable relationship between the Housing Provider and the Tenant.
 - work to resolve any issues or concerns that arise from either side.

We support Housing Providers

We recognize the importance of supporting our Housing Provider partners as we all work together towards the common goals of successful tenancies and helping address the housing crisis.

The Tenant's security deposit will be held in trust by HomeLink. It will be used to cover any damages once the tenancy has ended and the remainder will be returned to the Tenant. If your tenancy transitions out of HomeLink, you will make a new lease and can request a deposit from the tenant in compliance with the *Residential Landlord and Tenant Act*.

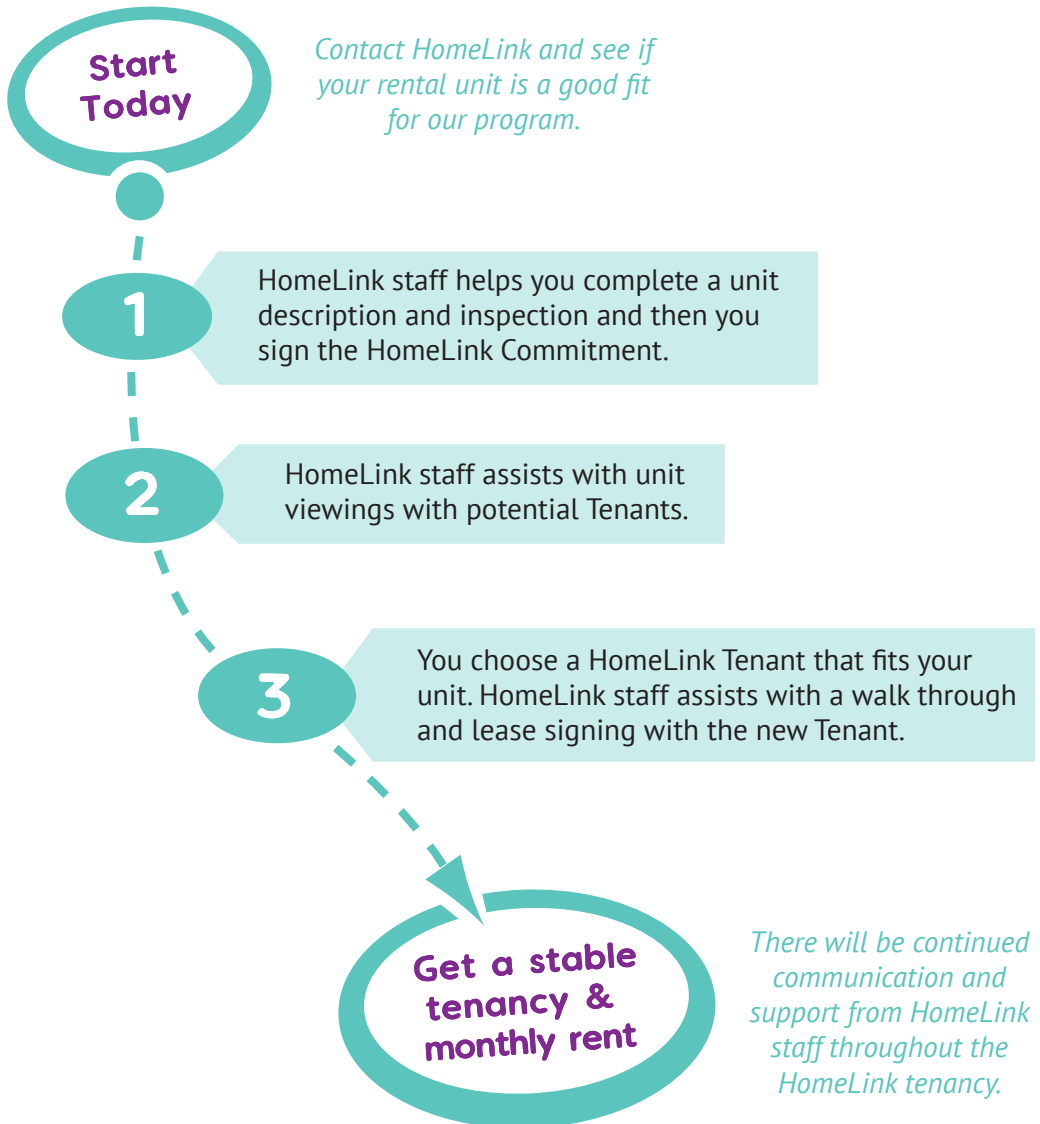
Our **Damage Mitigation Fund** can cover up to \$15,000 if there is damage caused to the property during a HomeLink tenancy. While we do not cover the cost of normal wear and tear, the Fund will help cover any damage caused by a HomeLink Tenant (or their guests) during their tenancy.

If a HomeLink Tenant is late paying their rent, we will work with partnering agencies to ensure the Housing Provider receives the unpaid rent as soon as possible. If that fails, we will use the Damage Mitigation Fund to pay the rent.



Join HomeLink to end homelessness one unit at a time

Partnering with HomeLink will make a difference in our community. Successful, stable tenancies benefit us all. Everyone deserves a home.



Do you own a
residential rental
property?

Do you have a
rental unit that will
be available in 1-3
months?

If yes, we'd like to hear
from you.

Together, we can address
Yukon's housing crisis.

Do you want a
stable, long term
tenant?



Get involved:

www.yapc.ca

867-335-2582

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